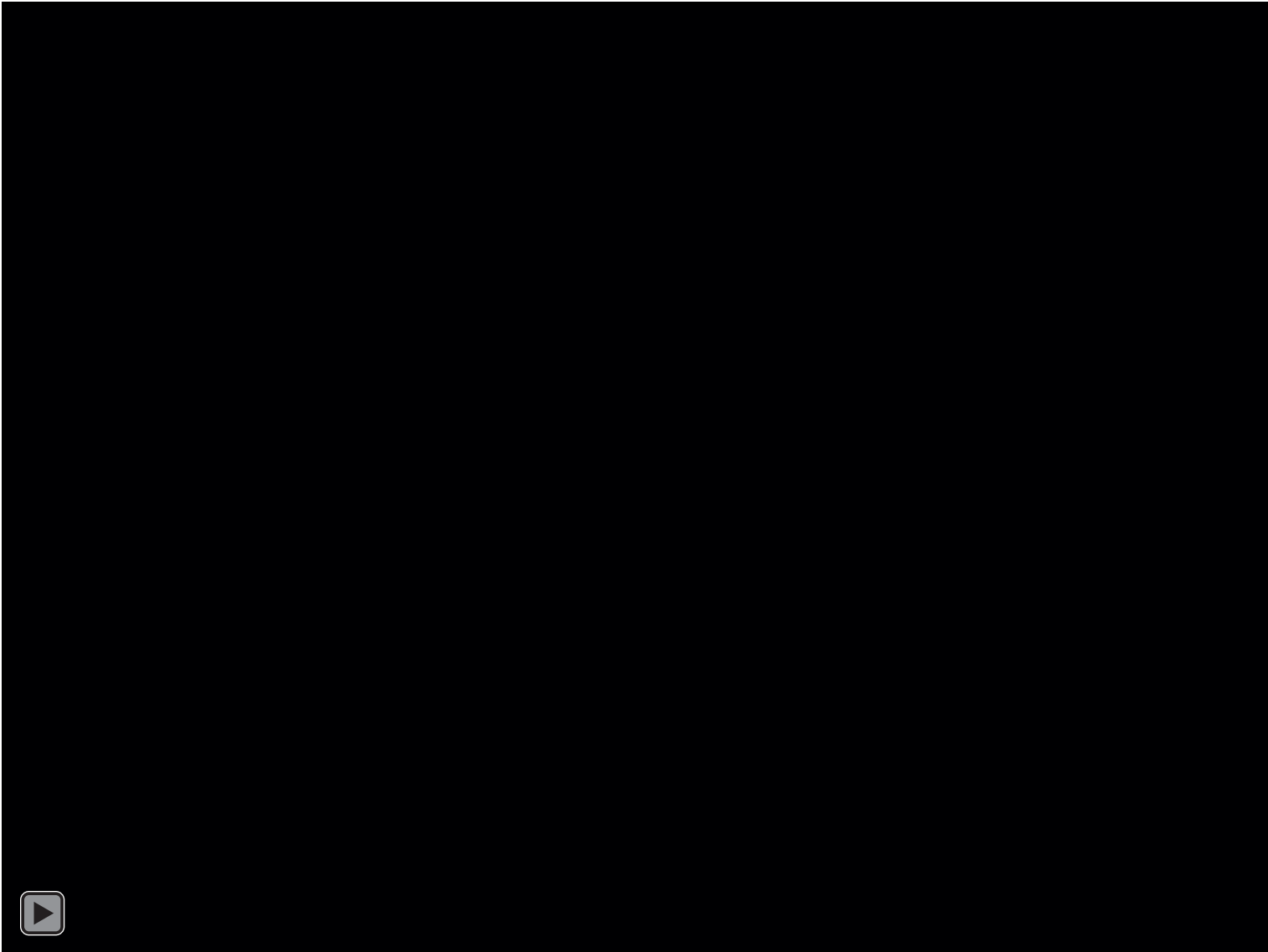

Parks & Recreation Commission

April 14, 2021

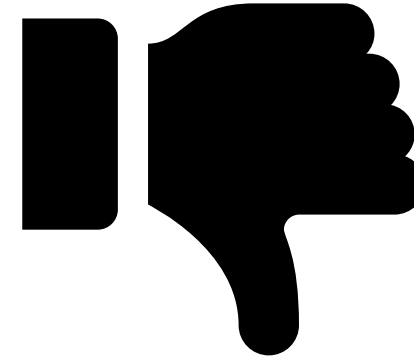
NEW RECREATION MANAGEMENT SOFTWARE - CIVICREC





PREVIOUS
SYSTEM

VERMONT
SYSTEMS:
RECTRAC 10.3



- Implemented in March 2008
 - Not cloud-based
 - Not user-friendly for staff or community
 - Limited search functionality for online registration
 - Limited technical support
-

TIMELINE





NEW SYSTEM

CIVICPLUS: CIVICREC

- Cloud-based
- User-friendly for staff and community
- Enhanced online search functionality, reporting and communication
- Improved integration with finance
- Better technical support



MULTIPLE WAYS TO NAVIGATE

RECREATION & COMMUNITY SERVICES' HOME PAGE

- Losaltosrecreation.org
- Losaltosca.gov/recreation

Recreation & Community Service x +

losaltosca.gov/recreation

COVID-19 Resource Page

CITY OF LOS ALTOS - CALIFORNIA
INCORPORATED DECEMBER 18, 1911

City of
LOS ALTOS

Community Departments Government Business I'm Looking For

How can we help you? GO

RECREATION & COMMUNITY SERVICES

- Virtual Recreation Center
- Tiny Tots Tipsters
- + Programs & Classes
- + Launching CivicRec - View All Classes
- + Adult 50+ Program
- + Volunteer
- + Community Events

Recreation & Community Services

CIVICREC[®]

Instagram Facebook Twitter

7:07 PM
4/5/2021

CLASS REGISTRATION PAGE

Launching CivicRec - Sign-Up for x +

losaltosca.gov/recreation/page/launching-civicrec-sign-classes

COVID-19 Resource Page

City of LOS ALTOS

Community Departments Government Business I'm Looking For

How can we help you? GO

RECREATION & COMMUNITY SERVICES

- Virtual Recreation Center
- Tiny Tots Tipsters
- + Programs & Classes
- Launching CivicRec - View All Classes
- + Los Altos Youth Theater 2020.2021
- + Adult 50+ Program


Launching CivicRec - Sign-Up for Classes

The City of Los Altos Activity Guide has been put on hold due to COVID-19.

What is CivicRec?

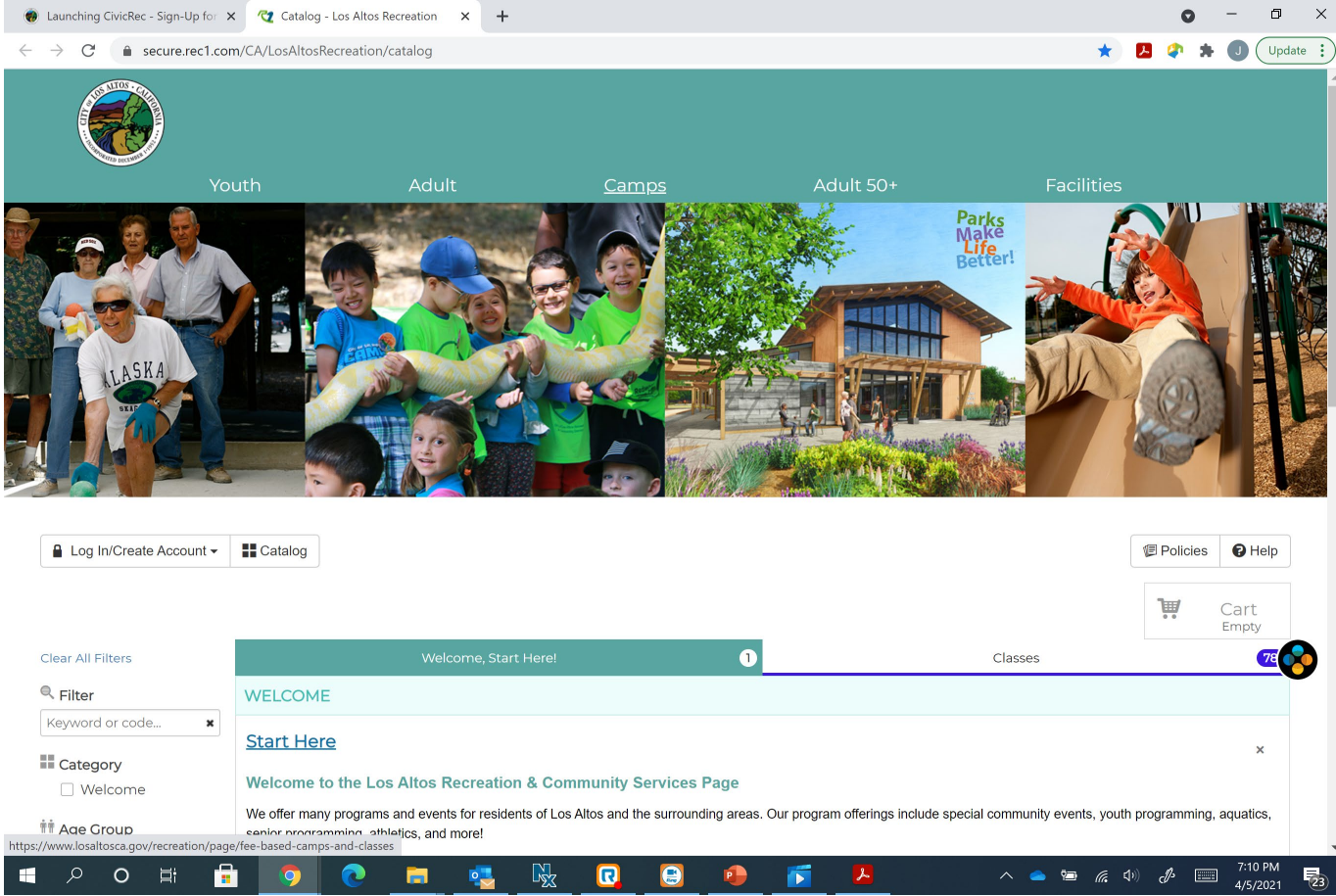
Los Altos Recreation & Community Services has partnered with CivicRec to implement its parks and recreation management software solution! Available from CivicPlus, the integrated technology platform for local government, the CivicRec cloud-based recreation management solution will allow citizens greater visibility into offered activities and classes, and more convenient online registration and payment!

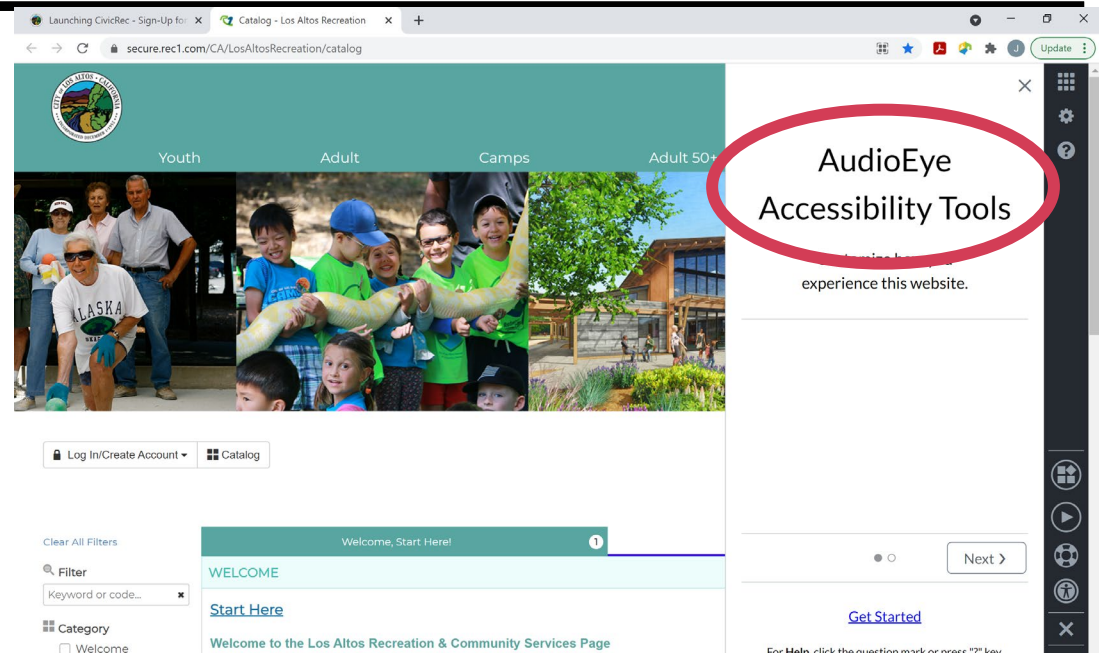
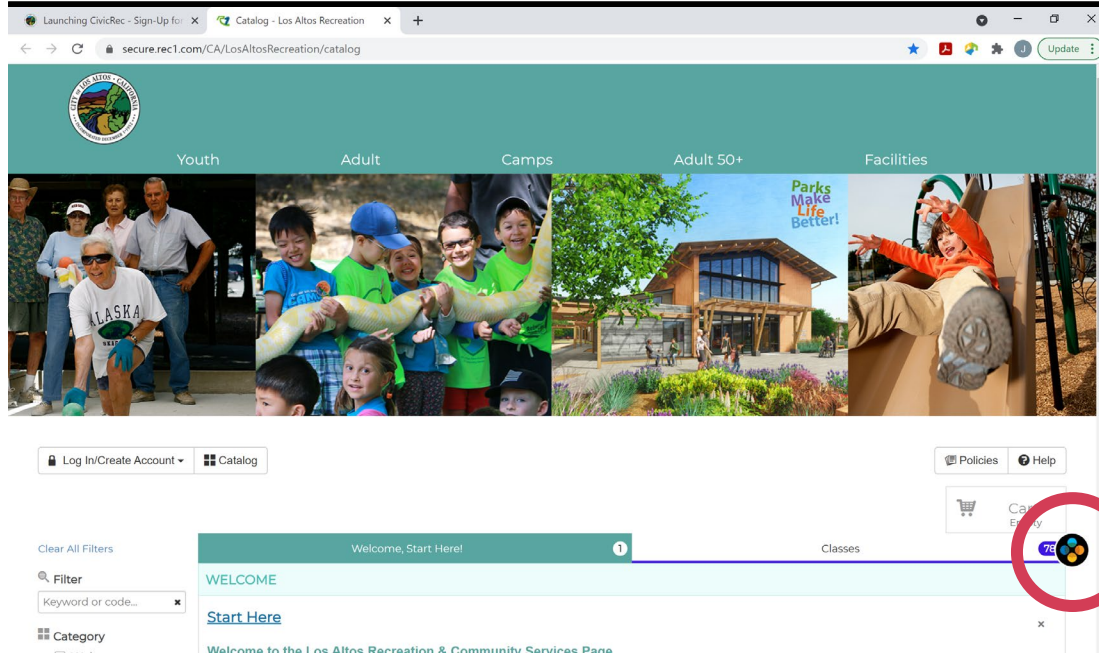
CivicRec is designed to be intuitive to navigate and easy for citizens to use. It is mobile-friendly, allowing for citizens to search for activities, register and remit payment even from a smartphone or tablet! [Click here](#) to create your new account TODAY!



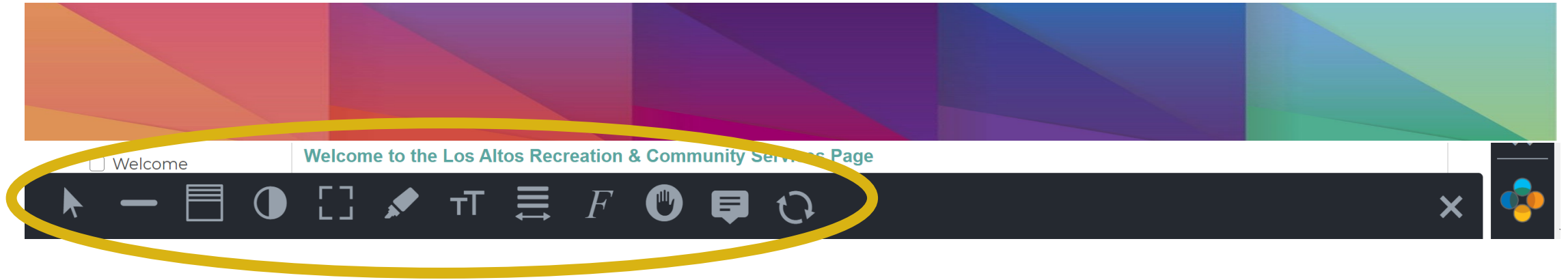
CIVICREC LANDING PAGE

- secure.rec1.com/CA/LosAltosRecreation/catalog





AUDIOEYE



AUDIO EYE FEATURES

- Larger cursor
- Reading guide
- Emphasize
- Contrast
- Keyboard focus
- Highlight headings, links, buttons
- Text size
- Text spacing
- Change font
- Disable animation
- Display alternate text
- Audio player



City of Los Altos
Recreation & Community Services
1 North San Antonio Road
Los Altos, CA 94022

PRRRT STD
U.S. POSTAGE
PAID
LOS ALTOS, CA
PERMIT NO. 258

POSTMASTER:
PLEASE DELIVER BETWEEN
3/22 - 3/24

*****ECRWSSDDM*****
RESIDENTIAL CUSTOMER



Los Altos Recreation & Community Services
CAMP and CLASS
Registration made **EASIER!**

Experience a **NEW** user-friendly process
to register for recreation camps, classes,
programs and rent facilities.



Spring into fun
with our classes and camps!

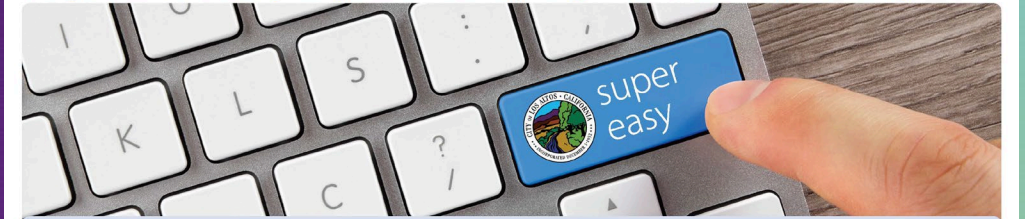
Youth Camps run the week of April 12
Youth, Adult & Adult 50+
Classes begin April 19

REGISTRATION* NOW OPEN!
Questions: (650) 947-2790 or rec-info@losaltosca.gov
*Must create an account on our new registration system.
Check inside for easy steps.

Parks Make Life Better!



We invite you to create your new registration account **NOW**
so you'll be ready to join in our spring - and all - upcoming **FUN!**



Steps to create your new account:

- 1 Go to LosAltosRecreation.org
- 2 On desktop, select "Log In/Create Account" in the upper left corner, then select "Create Your Los Altos Account"
- 3 On mobile devices, select "Account" in the upper right corner, then select "Sign Up"
- 4 Fill out required info
- 5 To receive text alerts (i.e., change in class location, class no-meet dates, etc.), indicate your mobile carrier next to your cell number
- 6 **You're Done! How easy was that?**
Easy control and access - add additional family members at any time, securely save a credit card to make payments easier and faster, and much more!

Need help setting up your account? (650) 947-2790 or rec-info@losaltosca.gov

SPRING MARKETING MAILER

TUTORIAL VIDEOS

- Create an account
- How to register





**Parks
Make
Life
Better!**

QUESTIONS?



Youth

Adult

Camps

Adult 50+

Facilities



🔒 Log In/Create Account ▾

🏠 Catalog

📄 Policies

🗉 Help



Cart
Empty

Clear All Filters

Welcome, Start Here!

1

Classes

