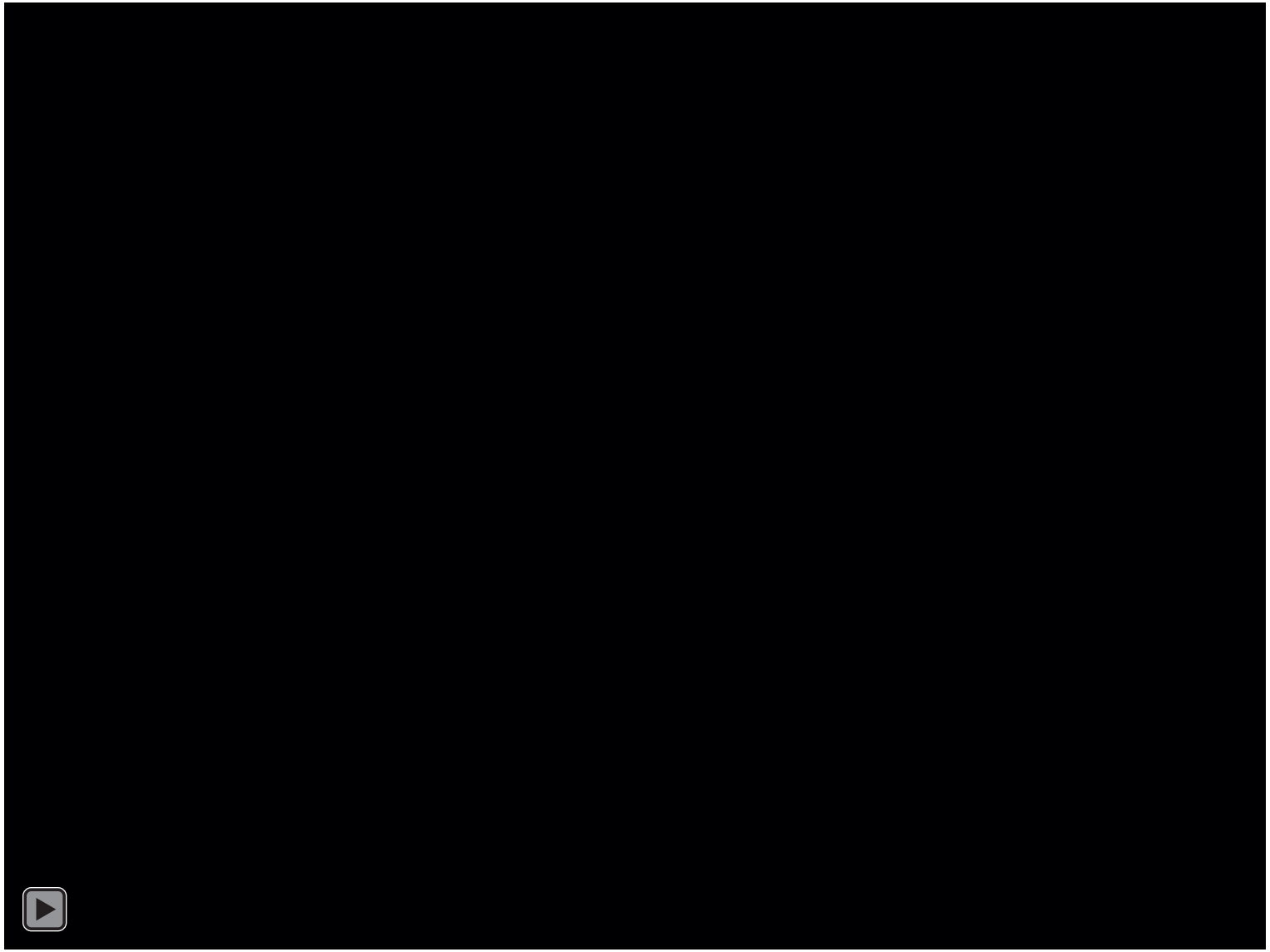
Parks & Recreation Commission

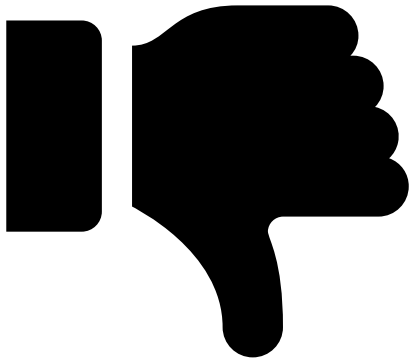
April 14, 2021

NEW RECREATION MANAGEMENT SOFTWARE - CIVICREC



PREVIOUS SYSTEM

VERMONT SYSTEMS: RECTRAC 10.3



- Implemented in March 2008
- Not cloud-based
- Not user-friendly for staff or community
- Limited search functionality for online registration
- Limited technical support

TIMELINE

RFP Release
February 28, 2020
RFP Close
April 10, 2020
Vendor Selection
June 2020
Implementation Kick-off
August 3, 2020
Training & System Build
August 2020 – March 2021
LAUNCH
March 22, 2021

NEW SYSTEM

CIVICPLUS: CIVICREC

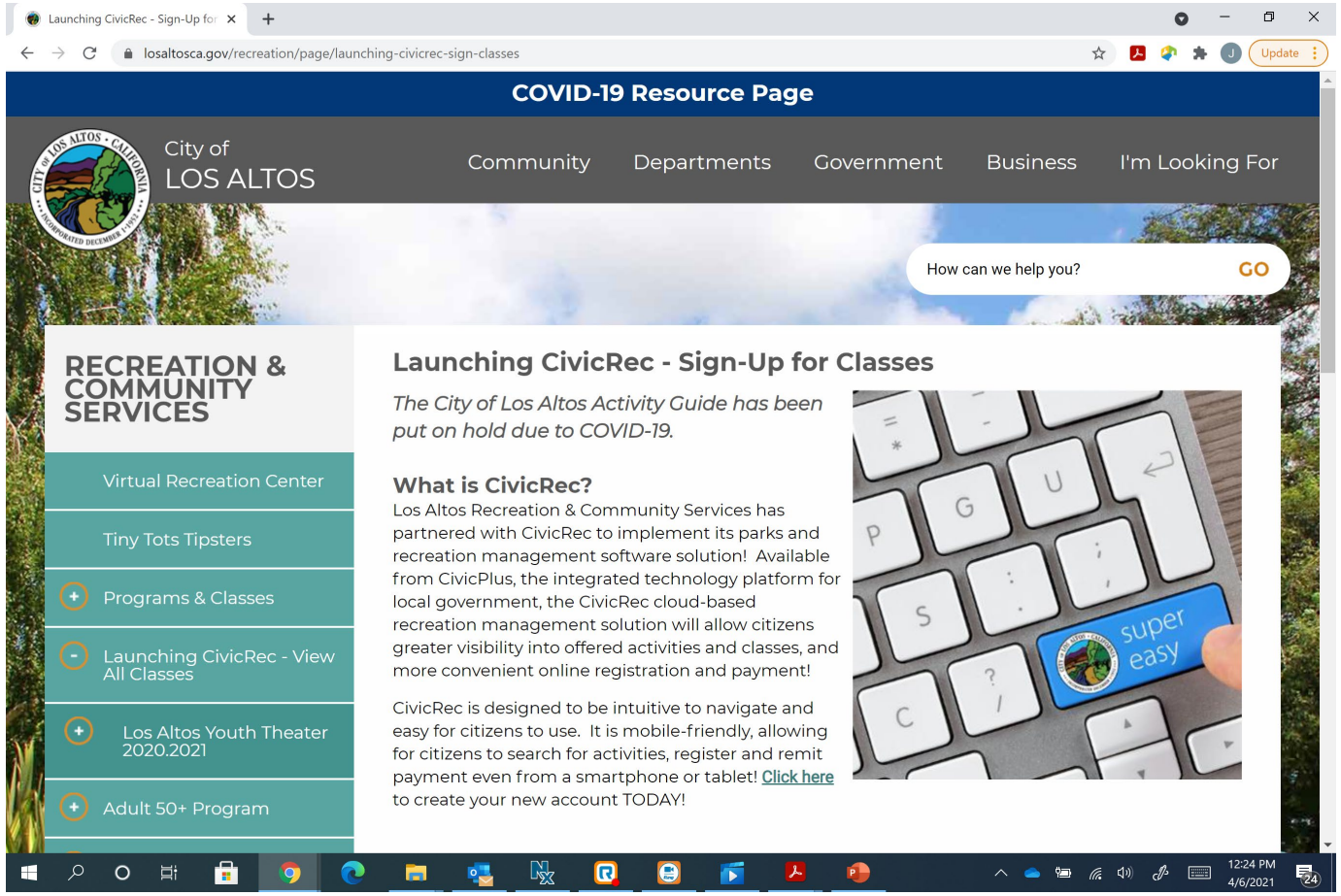
- Cloud-based
- User-friendly for staff and community
- Enhanced online search functionality, reporting and communication
- Improved integration with finance
- Better technical support

MULTIPLE WAYS TO NAVIGATE

RECREATION & COMMUNITY SERVICES' HOME PAGE

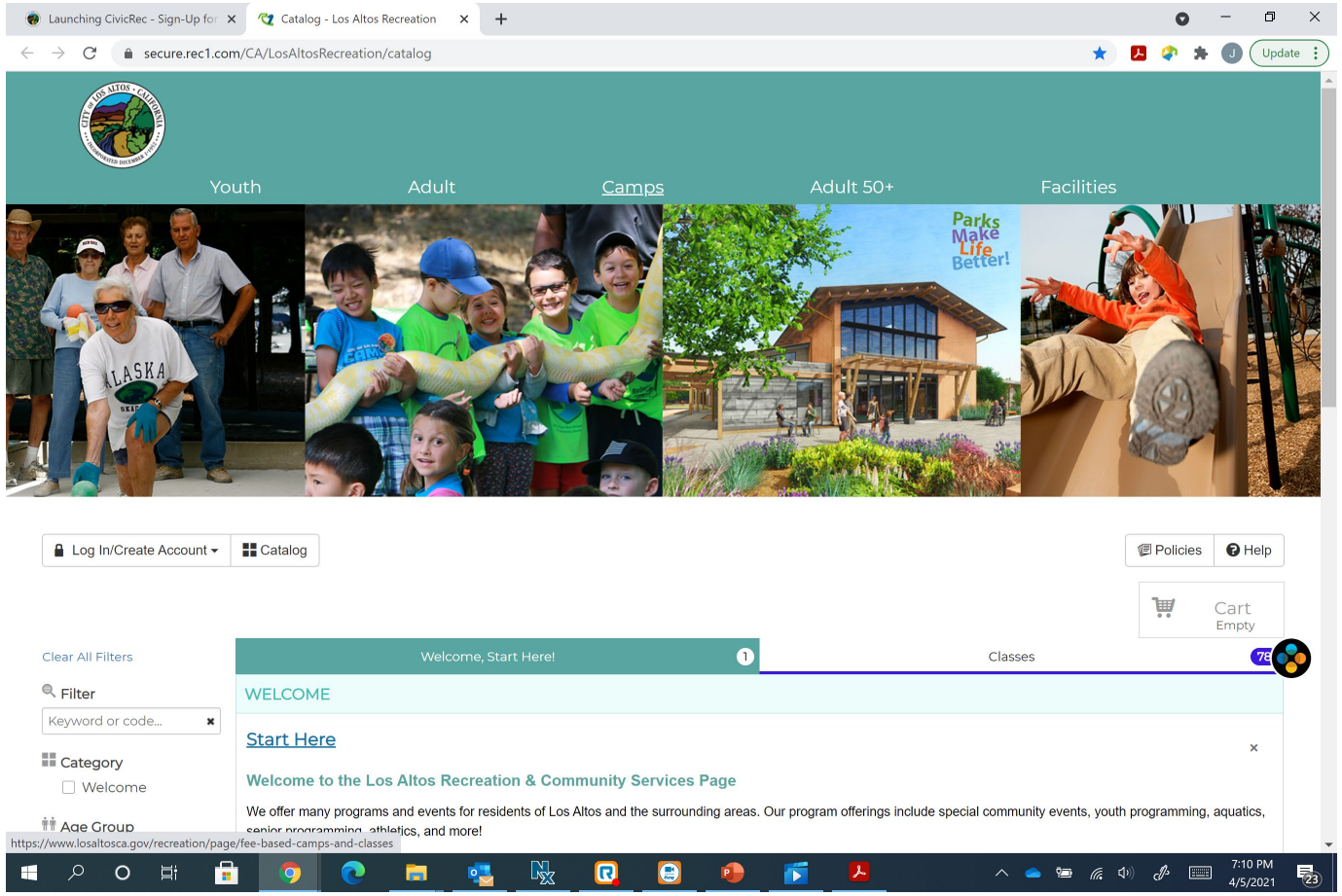
- Losaltosrecreation.org
- Losaltosca.gov/recreation

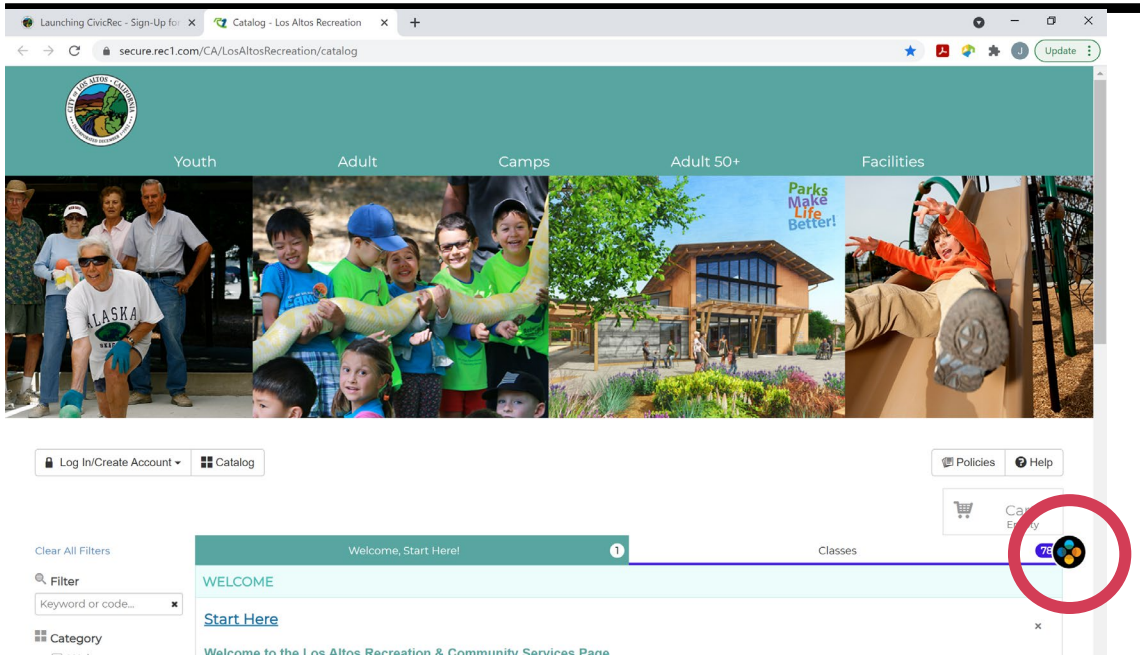
CLASS REGISTRATION PAGE

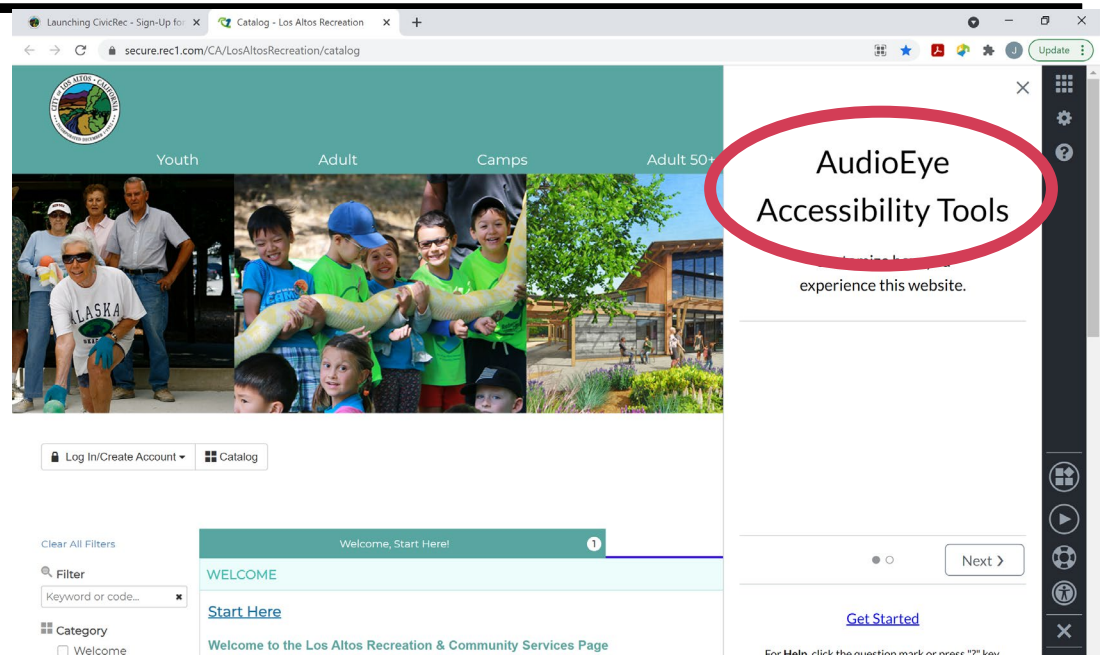


CIVICREC LANDING PAGE

- secure.rec1.com/CA/LosAltosRecreation/catalog




Launching CivicRec - Sign-Up for
Catalog - Los Altos Recreation
secure.rec1.com/CA/LosAltosRecreation/catalog
Update
Youth
Adult
Camps
Adult 50+
Facilities
Parks Make Life Better!
Log In/Create Account
Catalog
Policies
Help
Clear All Filters
Filter
Keyword or code...
Category
Welcome, Start Here!
Classes
WELCOME
Start Here
Welcome to the Los Altos Recreation & Community Services Page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Youth
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Adult 50+
AudioEye
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experience this website.
Next
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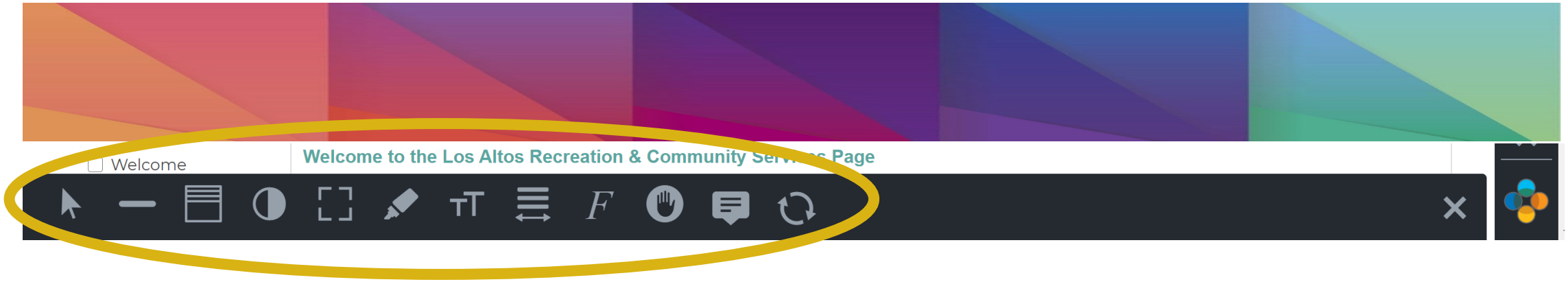
AUDIOEYE



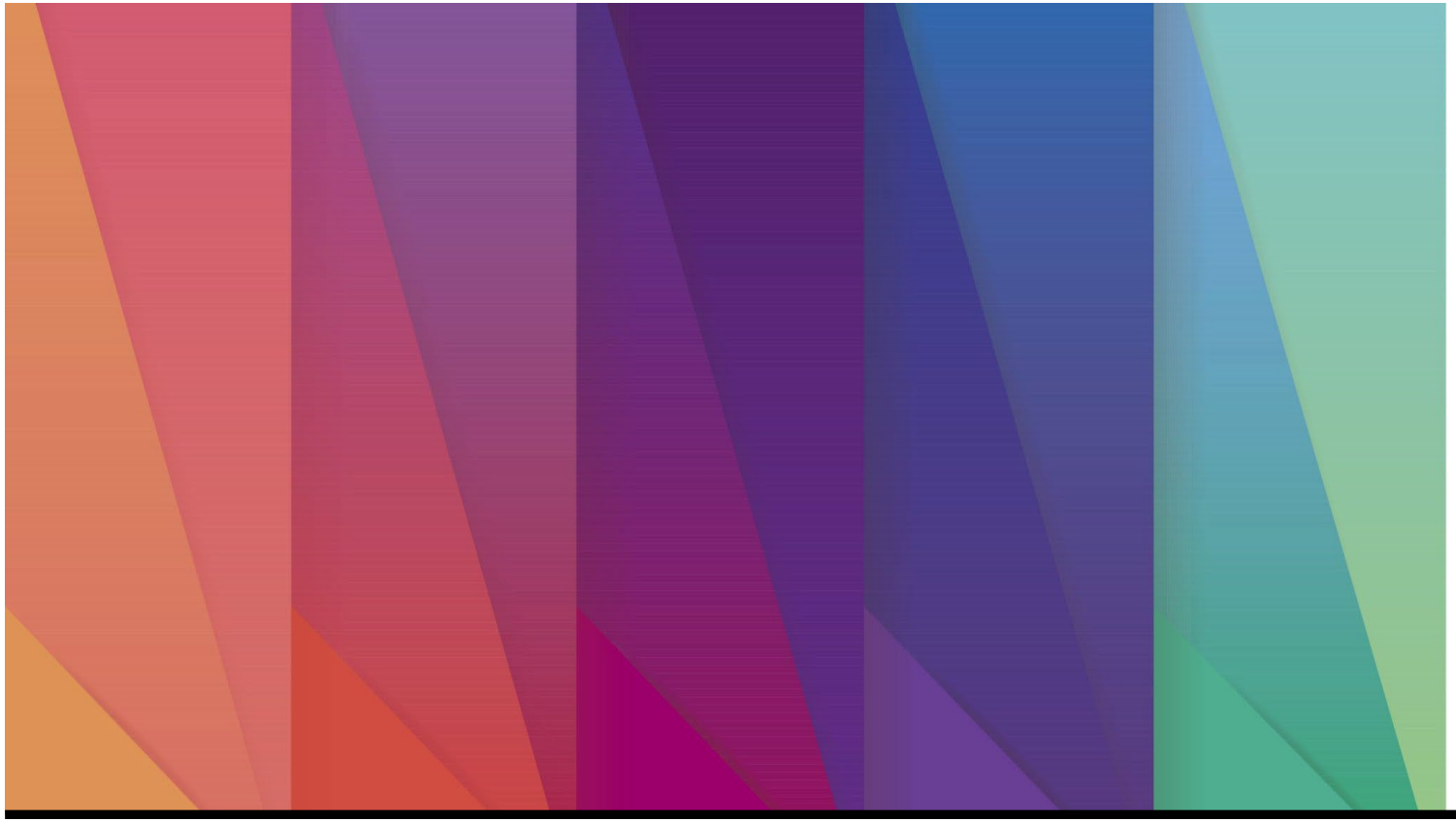
AUDIO EYE FEATURES

- Larger cursor
- Reading guide
- Emphasize
- Contrast
- Keyboard focus
- Highlight headings, links, buttons
- Text size
- Text spacing
- Change font
- Disable animation
- Display alternate text
- Audio player

SPRING MARKETING MAILER

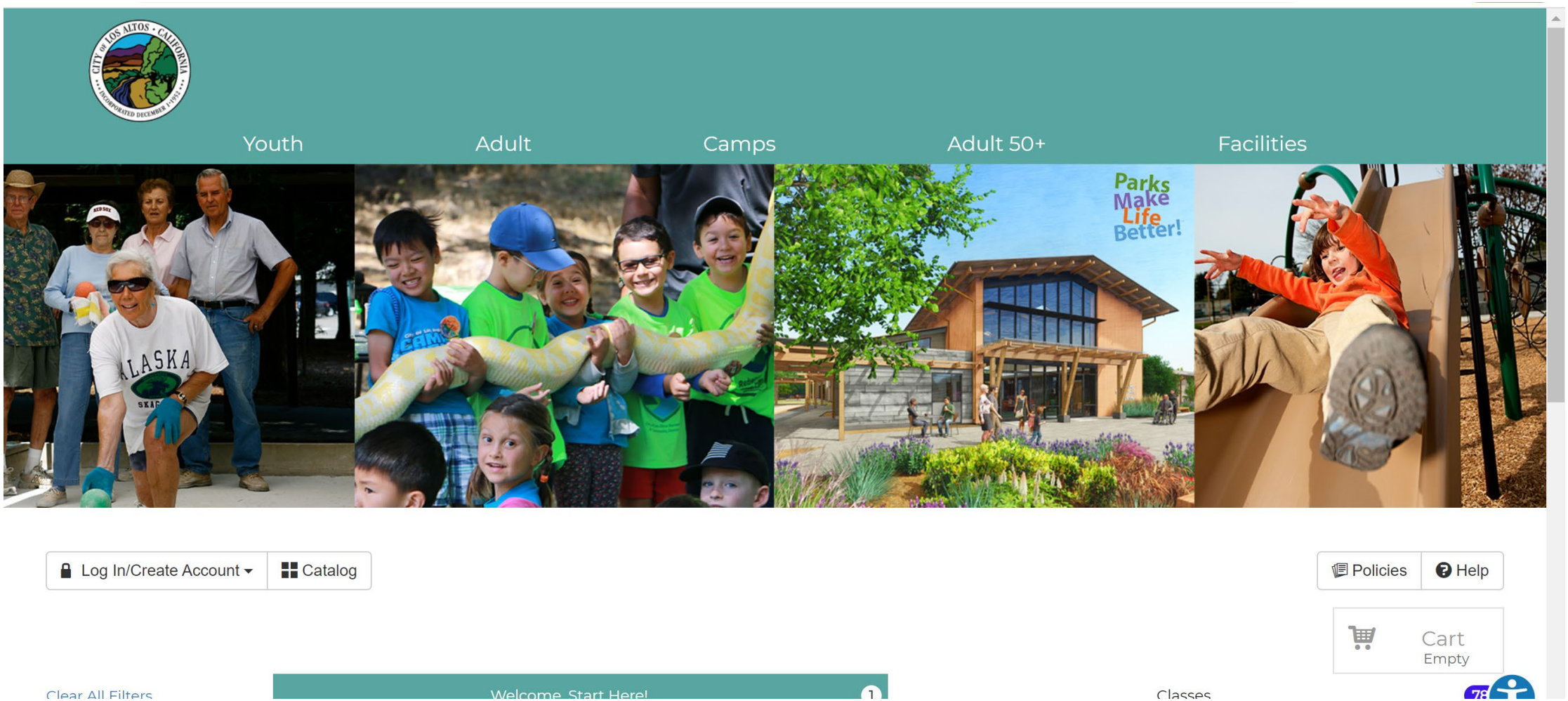
TUTORIAL VIDEOS

- Create an account
- How to register



Parks Make Life Better!®

QUESTIONS?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