

## PARKS & RECREATION COMMISSION MEETING

WEDNESDAY, MARCH 13, 2013 - 7:00 P.M.

Community Meeting Chambers, Los Altos City Hall  
1 North San Antonio Road, Los Altos, California

### ESTABLISH QUORUM

### PLEDGE OF ALLEGIANCE

### PUBLIC COMMENTS ON ITEMS NOT ON THE AGENDA

Members of the audience may bring to the Commission's attention any item that is not on the agenda. Please complete a "Request to Speak" form and submit it to the Staff Liaison. Speakers are generally given two or three minutes, at the discretion of the Chair. Please be advised that, by law, the Commission is unable to discuss or take action on issues presented during the Public Comment Period. According to State Law (also known as "the Brown Act") items must first be noticed on the agenda before any discussion or action.

### SPECIAL PRESENTATION

1. Introduction of New Commissioners  
Remarks from new Commissioners James, Lucia and Tooley

### ITEMS FOR CONSIDERATION/ACTION

2. Commission Minutes  
Approve minutes of the regular meeting of December 12, 2012
3. Chair and Vice Chair Election  
Nominate and elect new chairperson and vice chairperson
4. FY 2013/14 – 2017/2018 Capital Improvement Program
  - a. Receive and review current active CIP project list
  - b. Discuss potential new projects
5. Recreation Survey Comprehensive Findings Report  
Receive comprehensive findings of online Recreation program survey
6. 2013 Goals  
Suggest preliminary 2013-2014 work plan goals for Joint Meeting with Council

7. 2013 City Council Meeting Assignments  
Review assignments and adjust as necessary
8. April Regular Meeting Date  
Review local school district vacation schedules and confirm April quorum

#### **INFORMATIONAL ITEMS**

9. CPRS Conference Expo  
Receive update from Commissioners Beggs and Lee Eng on the California Parks & Recreation Conference
10. Monthly staff report  
Receive information and announcements from City staff

#### **COMMISSIONERS' REPORTS AND COMMENTS**

#### **POTENTIAL FUTURE AGENDA ITEMS**

#### **ADJOURNMENT**

#### **SPECIAL NOTICES TO PUBLIC**

In compliance with the Americans with Disabilities Act, the City of Los Altos will make reasonable arrangements to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Clerk at least 48 hours prior to the meeting at (650) 947-2720.

Agendas, Staff Reports and some associated documents for the Parks & Recreation Commission items may be viewed on the Internet at <http://losaltosca.gov/committees-commissions/parc/index.html>

If you wish to provide written materials, please provide the Commission Staff Liaison with **10 copies** of any document that you would like to submit to the Commissioners in order for it to become part of the public record.

For other questions regarding the meeting proceedings, please contact the City Clerk at (650) 947-2720.

**MINUTES OF A REGULAR MEETING OF THE PARKS AND RECREATION  
COMMISSION MEETING OF THE CITY OF LOS ALTOS, HELD ON WEDNESDAY,  
FEBRUARY 13, 2013 AT 7:00 P.M. AT COUNCIL CHAMBERS,  
ONE NORTH SAN ANTONIO ROAD, LOS ALTOS, CALIFORNIA**

**ESTABLISH QUORUM**

PRESENT: Baron, Bautista, Beggs, Kilgore, Lee Eng, Parmar

ABSENT: Greguras

**PUBLIC COMMENTS**

None

**SPECIAL PRESENTATION**

1. Chairperson Kilgore and Commissioner Bautista thanked their fellow Commissioners and remarked on Commission successes over their tenure. Delicious cupcakes were served!

**ITEMS FOR DISCUSSION/ CONSIDERATION**

2. Commission Minutes  
APPROVED minutes of the December 12, 2012 regular meeting
3. Recreation Survey Preliminary Report  
Received highlights of preliminary findings of the online Recreation program survey. Comprehensive report will be delivered in April.
4. 2012 Accomplishments  
Accepted and commended on the accomplishments detailed in the 2012 Commission workplan.

**INFORMATIONAL ITEMS**

5. Halsey House Update  
Received update on the Historical Commission's discussion of the Halsey House and Caretakers Cottage in Redwood Grove.
6. CPRS Conference Expo  
Vice Chairperson Lee Eng and Commissioner Beggs will attend the 2013 CPRS Conference Exhibitor Expo in San Jose on March 6.
7. Monthly Staff Report
  - a. Save the Date Volunteer Recognition Event on April 25.
  - b. Update on Commission recruitment.

**COMMISSIONERS' REPORTS AND COMMENTS**

None

**POTENTIAL FUTURE AGENDA ITEMS**

- Update from Acterra on Redwood Grove
- Comprehensive survey findings
- Commission input for new website
- Quorum needs

## ADJOURNMENT

Chairperson Kilgore adjourned the meeting at 8:00 p.m.

**DRAFT**



DATE: March 13, 2013

AGENDA ITEM # 3

**TO:** Parks & Recreation Commission  
**FROM:** Beverly Tucker, Recreation Director  
**SUBJECT:** Election of Chairperson and Vice Chairperson

**RECOMMENDATION:**

Nominate and elect members to serve as Chairperson and Vice Chairperson

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**BACKGROUND**

Each March, Commissioners nominate and elects a Chairperson and Vice Chairperson to serve for the coming year. This past year, Out-going Commissioner Kilgore served as Chairperson and Commissioner Lee Eng served as Vice Chairperson.

**DISCUSSION**

The election of Chairperson and Vice Chairperson is governed by the Commission and Committee Handbook. Any member of the Commission may serve as either Chair or Vice Chair. The current Chairperson will ask for nominations for the position of Chairperson. Any member may nominate another to serve. Nominations do not require a second. Once a member has been nominated for Chairperson, the Commission will vote. If a majority of members approve, that member will be deemed Chairperson. The process will then repeat for the election of Vice Chair.

Upon the conclusion of the election process for Chairperson and Vice Chairperson, the person elected Chairperson will take over as president of the meeting.



## MEMORANDUM

**DATE:** February 22, 2013  
**TO:** City of Los Altos Advisory Commissions  
**FROM:** James Walgren, Assistant City Manager  
**SUBJECT:** FY 2013/14 – 2017/2018 CAPITAL IMPROVEMENT PROGRAM

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### BACKGROUND

The City of Los Altos implements a five-year Capital Improvement Program (CIP), which is reviewed and updated each fiscal year. The City Council supports use of a systematic process to gather input from City Commissions regarding potential new CIP projects before staff presents a draft FY 2013/14 – 2017/18 CIP document to the City Council for adoption.

In addition, state law requires that the Planning and Transportation Commission review the CIP to find that it is consistent with the City's General Plan.

### DISCUSSION

Commission review of the five-year CIP will be done in a two-step process. In March 2013, the Commissions will receive and review the current status of active CIP projects. Also at the March meetings, Commissions will discuss potential new projects that relate to their areas of responsibility. Staff will conduct preliminary review of the project ideas and provide related feedback at follow-up April meetings, when the Commissions can have focused discussions on identifying and prioritizing their CIP recommendations to the Council.

Staff will then evaluate the financial and resource needs, as well as feasibility, related to the Commissions' CIP recommendations. All recommendations will be evaluated in the budget development process which staff undertakes to develop its recommendations regarding new, deferred, modified or deleted CIP projects. It is planned that this information will be presented to the Council at a study session in late May.

Given the City's conservative fiscal policies, capital project priorities have traditionally been focused on health and safety issues as well as core responsibilities such as street, utilities and infrastructure maintenance and repair. There may be, however, other improvements that would contribute towards enhancing the overall quality of life that go beyond these more routine activities.

When the Commissions deliberate on this matter, it is suggested that the following be done as part of the discussions:

- Review existing CIP projects in the Commission's area of responsibilities and recommend which ones could/should be re-prioritized to different years
- Identify projects that may no longer meet a community need and could be eliminated either from the scheduled or unscheduled list of projects
- Identify unscheduled projects that may be placed in the new five-year schedule
- Recommend new projects

A list of current projects and the list of unscheduled projects are attached for your information and reference. At this point, the only planned fifth year projects are those related to annual infrastructure maintenance.

The complete five-year Capital Improvement Program, with project descriptions, can be viewed at [www.ci.los-altos.ca.us/finance/cip](http://www.ci.los-altos.ca.us/finance/cip). Please feel free to contact me at (650) 947-2635 or at [jvalgren@losaltosca.gov](mailto:jvalgren@losaltosca.gov) if you have any questions.

Attachments:

1. Active CIP project status dated February 22, 2013
2. Current five-year planned CIP projects
3. Unscheduled CIP projects

City of Los Altos  
Capital Improvement Program Project Status  
December 31, 2012

STATUS				
Complete	In Construction	In Bid Process	In Design or Study	Not Started

CIP #	PROJECT TITLE	Project Lead	Target Completion Date	Actual Completion Date
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**ACTIVE PROJECTS**

CIP #	PROJECT TITLE	Project Lead	Target Completion Date	Actual Completion Date	Complete	In Construction	In Bid Process	In Design or Study	Not Started
<b>Community Development - Infrastructure</b>									
01209	Special Projects and Studies	J. Waigren	Completed Nov-13	12/31/2012	X			X	
01308	Special Projects and Studies	J. Waigren	Completed		X				
00816	First Street Streetscape Design	D. Brees	Completed	11/13/2012	X				
00817	Loyola Corners Streetscape Design	D. Brees	Completed	On Hold	X				
00922	First Street Utility Undergrounding - Phase I	D. Brees	Nov-13			X			
00930	Demolition of 400 Main Street	M. Bocalan	Completed	10/26/2010	X				
01008	San Antonio Road Streetscape Construction	V. Chen	May-13			X			
01023	First Street Utility Undergrounding - Phase II	D. Brees	May-14				X		
01027	First Street Streetscape Construction	J. Waigren	Nov-13			X			
01211	Climate Action Plan	Z. Dahl	May-13				X		
01313	Parking Management Plan	K. Kleinbaum	May-13				X		
01314	ADA Transition Plan	D. Brees	Nov-13				X		
<b>Technology</b>									
00316	Financial System Upgrade	R. Morreale	Aug-14			X			
00921	Public Works/Finance Document Archiving	Gustf/Morreale	TBD			X			
00923	Police Records Mgmt & Dispatch System	T. Younis	May-14			X			
01218	Document Management Systems	Morreale/Magihot	Aug-15				X		
01317	IT Initiatives	R. Morreale	May-14				X		
01318	KMVT Increased Public Broadcasting Capital	R. Morreale	Feb-13			X			
01319	KMVT & LASD Broadcasting Capital Pilot	R. Morreale	Feb-13			X			
<b>Civic Facilities - Parks and Trails</b>									
01214	Shoup Redwood Grove	TBA	TBD						X
01311	Skate Park (Skatable Art Work)	TBA	TBD						X
<b>Buildings - Parking Lots</b>									
<b>Transportation - Streets and Roadways</b>									
01201	Street Resurfacing	A. Fairman	Completed	9/11/2012	X				
01202	Street Striping	K. Small	Completed	9/25/2012	X				
01301	Street Resurfacing	K. Small	Aug-13				X		
01302	Street Striping	K. Small	TBD					X	
01309	Street Slurry Seal	K. Small	Aug-13				X		
00220	Fremont Avenue Bridge Replacement	V. Chen	Aug-14				X		
00325	Rehabilitate Portland Avenue Bridge	V. Chen	Aug-15				X		
<b>Pedestrian and Bicycle Safety</b>									
01107	ADA Accessibility	K. Small	Aug-13				X		
01203	Concrete Repair	A. Fairman	Completed	8/28/2012	X				
01207	ADA Accessibility	M. Bocalan	Nov-13				X		
01208	INTMP Projects	C. Novenaño	Completed	6/30/2012	X				
01303	Concrete Repair	M. Bocalan	Aug-13				X		



City of Los Altos  
Capital Improvement Program Project Status  
December 31, 2012

CIP #	PROJECT TITLE	Project Lead	Target Completion Date	Actual Completion Date	STATUS				
					Complete	In Construction	In Bid Process	In Design or Study	Not Started
<b>ACTIVE PROJECTS</b>									
01306	ADA Accessibility	M. Bocalan	Nov-13					X	
01307	NTMP	G. Novenaro	TBD					X	
01122	Traffic Signs Replacement	K. Small	Completed	9/1/2012	X				
01212	Traffic Sign Replacement	K. Small	Nov-13		X				
00933	Miramonte Ave & Covington Road Traffic Signal	C. Novenaro	TBD					X	
01012	Collector Street Traffic Calming	C. Novenaro	TBD					X	
01118	Pedestrian Master Plan	C. Novenaro	TBD					X	
01119	Portola Ave Sidewalk	K. Small	TBD					X	
01120	Grant Rd Pathway Bryant to Altamend	K. Small	Feb-14					X	
01216	In Pavement Crosswalk Lighting Systems	K. Small	Completed	10/23/2012	X				
01219	Homestead Road Safety Improvements	K. Small	Nov-13			X			
01315	Speed Zone Survey	C. Novenaro	May-13					X	
01316	Main Library Parking Lot	M. Bocalan	Feb-14						X
01320	Intersection Bicycle Loops	K. Small	Feb-14						X
01321	University Milverton Ped Improvements	K. Small	Aug-13					X	
<b>Wastewater Systems</b>									
01104	Sewer Main Repairs	A. Fairman	Nov-13					X	
01204	Sewer Main Repairs	A. Fairman	Completed	12/1/2012	X				
01205	Sewer Main Video	M. Bocalan	Completed	7/24/2012	X				
01206	Sewer Root Foaming	M. Bocalan	Completed	7/24/2012	X				
01304	Sewer Main Repairs	A. Fairman	Feb-14					X	
01305	Sewer Root Foaming	M. Bocalan	Aug-13			X			
00612	Sewer Metering Stations	L. Lind	Aug-13			X			
01014	South Sewer Main Replacement - Phase I	A. Fairman	May-13			X			
01114	Sewer Main Replacement - Phase II	A. Fairman	Nov-13					X	
01115	Fallen Leaf Lane Sewer Main Replacement	A. Fairman	Nov-13					X	
01117	Sewer Master Plan Update	L. Lind	May-13					X	
01210	Sewer Collection System Upgrade	A. Fairman	Completed	12/1/2012	X				
01310	Sewer Collection System Upgrade	A. Fairman	Feb-14					X	
<b>Storm</b>									
00717	Storm Drain System Master Plan	V. Chen	Nov-13					X	
01116	NPDES Compliance Design	M. Bocalan	Completed	12/1/2012	X				
01312	NPDES Compliance	M. Bocalan	Completed	12/1/2012	X				
<b># of Projects</b>					16	11	3	28	6
									64

City of Los Altos

Five-Year Capital Improvement Program FY 2012-2013 to 2016-2017

Capital Projects Fund	Prior Year	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	Total
Prior Year Active Projects	14,838,664						14,838,664
Annual ADA Accessibility		115,000	115,000	115,000	115,000	115,000	575,000
Annual Concrete Repair		200,000	200,000	200,000	200,000	200,000	1,000,000
Annual NTMP		75,000	75,000	75,000	75,000	75,000	375,000
Annual Sewer Main Repair		369,000	369,000	369,000	369,000	369,000	1,845,000
Annual Sewer Main Video					379,000		758,000
Annual Sewer Root Foaming		332,000	332,000	332,000	332,000	332,000	1,660,000
Annual Special Projects and Studies		50,000	50,000	50,000	50,000	50,000	250,000
Annual Street Resurfacing		775,000	775,000	475,000	475,000	475,000	2,975,000
Annual Street Striping		75,000	75,000	75,000	75,000	75,000	375,000
ADA Transition Plan (New)		88,000					88,000
Biennial Street Slurry Seal		125,000					125,000
Civic Center Facilities (New)							
Construction Bicycle Ways (Resurfacing) (2x3)		115,000					115,000
EM Plan (FY 11-12 Roll Forward)		102,000					102,000
EMVAP (Resurfacing) Broadening Capital (New) (P10)		65,000					65,000
KVAIT & BASSD Broadening Capital Plan (New) (P10)		13,200					13,200
Mountain View Parking Lot (New)		84,000					84,000
University Medical Res. Improvements (Fusion Unseal/Seal)		36,000					36,000
NPDES Compliance (construction)		190,000					190,000
Parking Management Plan (New)		165,000	1,000,000				1,165,000
Sewer Collection System Upgrade		943,000				1,000,000	2,943,000
Skate Park		382,000					382,000
Speed Zone Signs (New)		66,000					66,000
Covington Road Class I Pathway-Design			75,000				75,000
First Street Design-Phase II			268,000				268,000
Revised Grove Park Signification (New)			372,000				372,000
Traffic Sign Replacement			25,000				25,000
City Alley Resurfacing			195,000	25,000	25,000	25,000	195,000
Covington Class I Pathway-Construction			201,000				201,000
Grant Road Bicycle Lane			65,000				65,000
Marymeade Park Renovation			269,400				269,400
McKenzie Park Renovation			390,360				390,360
Miramonte Avenue Path			1,656,000				1,656,000
Sewer Main Corrosion Rehabilitation (Split over 2 years)			603,000		603,000		1,206,000
Carmel Terracc Class I Pathway Construction			280,000		280,000		560,000
Carmel Terracc Class I Pathway Design			85,000		85,000		170,000
San Antonio Road Left Turn Lane					236,000		236,000
<b>Total Dollars</b>	<b>14,838,664</b>	<b>4,365,200</b>	<b>4,110,010</b>	<b>5,095,760</b>	<b>3,299,000</b>	<b>2,716,000</b>	<b>34,424,624</b>
<b>Total Project Count</b>	<b>47</b>	<b>22</b>	<b>14</b>	<b>16</b>	<b>14</b>	<b>10</b>	<b>123</b>

City of Los Altos

Unscheduled - No Priority Assigned

Presented in Alphabetical Order	CIP	Sewer	Impact Fee	Park-In-Lieu	Gas Tax	SIRIS	TDA	CDBG	PARKING	TOTAL
Community Plaza Renovation	3,350,000									3,350,000
Covington Road Bicycle Path	414,000									414,000
<del>Downhill Expressway Landscaping (2-19)</del>	<del>227,000</del>									<del>227,000</del>
Downtown Parking Lots Shury Seal	304,000									304,000
El Monte Avenue Traffic Calming	1,000,000									1,000,000
El Monte Avenue/Cuesta Drive Signal	100,000									100,000
City Facility Repairs	95,000									95,000
First Street Construction Phase II	3,300,000									3,300,000
Foothill Expressway Landscaping	590,000		2,650,000							590,000
Fremont Avenue Traffic Calming				194,000						194,000
Grant Park Renovation			2,035,000							2,035,000
Grant Road Traffic Calming	64,000									64,000
Hedge Oaks Park Renovation	\$1,265,525									\$1,265,525
Loyola Corners Streetscape	40,000									40,000
Miramonte Avenue Sidewalk Design	157,000									157,000
Montclair Park Renovation	98,400									98,400
Montclair Tennis Court Lights	190,000									190,000
MSC Living Wall and Storage Sheds	222,000									222,000
Neighborhood Pathways	346,000									346,000
Portland Avenue Pathway	60,000									60,000
Recreation Plan (newly proposed)	252,000									252,000
Redwood Grove Bridge Replacement	328,000									328,000
San Antonio Club Park (Added 12-13)	1,500,000									1,500,000
San Antonio Road/W. Edith Intersection	576,000									576,000
Springer Road Path - Berry Avenue	164,000									164,000
Springer Road Sidewalk	100,000									100,000
Springer Road Traffic Calming	35,000				450,000					500,000
St. Joseph Avenue Traffic Calming	132,000				311,000					443,000
Traffic Signal Battery Backup	71,000									71,000
Windmer Drainage Channel	750,000									750,000
SYU city Wide Wireless										
<b>TOTAL</b>	<b>\$15,503,925</b>	<b>\$0</b>	<b>\$4,685,000</b>	<b>\$421,000</b>	<b>\$0</b>	<b>\$761,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$21,370,925</b>



DATE: 13 March 2013

AGENDA ITEM # 5

**TO:** Parks & Recreation Commission  
**FROM:** Beverly Tucker, Recreation Director  
**SUBJECT:** Recreation Survey Findings Report

**RECOMMENDATION:**

Receive findings of online Recreation program survey

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**BACKGROUND**

Item One on the Parks & Recreation Commission's (PARC) 2012-2013 Work Plan was "Promote and improve recreational planning and programming". The Commission conducted an online resident survey for input on program quality and barriers to participation.

Commissioners Pradeep Parmar and Larry Baron formed a Survey Subcommittee and sought input from PARC members, staff and the City Council in developing the survey questions. Survey Monkey was selected as the tool for soliciting input and tabulation results.

Four thousand random resident households were sent postcards with the online survey URL in mid-November. The addresses were randomly generated by the parcel map system to equally distribute the surveys across every neighborhood within the city limits of Los Altos.

Following the mailed postcards, additional outreach was conducted for Los Altos residents. The Town Crier newspaper wrote an article on the survey urging participation and postings were made on Los Altos Patch. The survey url was sent out through social media outlets including facebook, twitter and constantcontact multiple times. Fliers were posted on public bulletin boards in coffee shops around Los Altos. A direct link to the survey was also placed on the front page of the Los Altos Recreation website.

This is a comprehensive report of the responses.

**DISCUSSION**

The survey was open for 10 weeks: November 15, 2012 through February 2, 2013. A total of 361 responses were recorded. It is important to note that in the August 2010 telephone survey on Los Altos park users completed by the professional firm, Godbe Research, 300 residents was considered statistically significant for a city with 29,000 residents.

## **General Findings**

- Of the 361 respondents, 110 households do not participate in City-run recreation programs.
- A majority of people learn about programs from recreation guide, website or friends.
- Good responses on likes, dislikes, and competition
- Eighty percent of survey respondents were women.
- Survey responses split equally between North, Central, and South Los Altos, along with a few responses from neighboring cities

## **Recommended Next Steps**

Commissioners Parmar and Baron recommend three next steps:

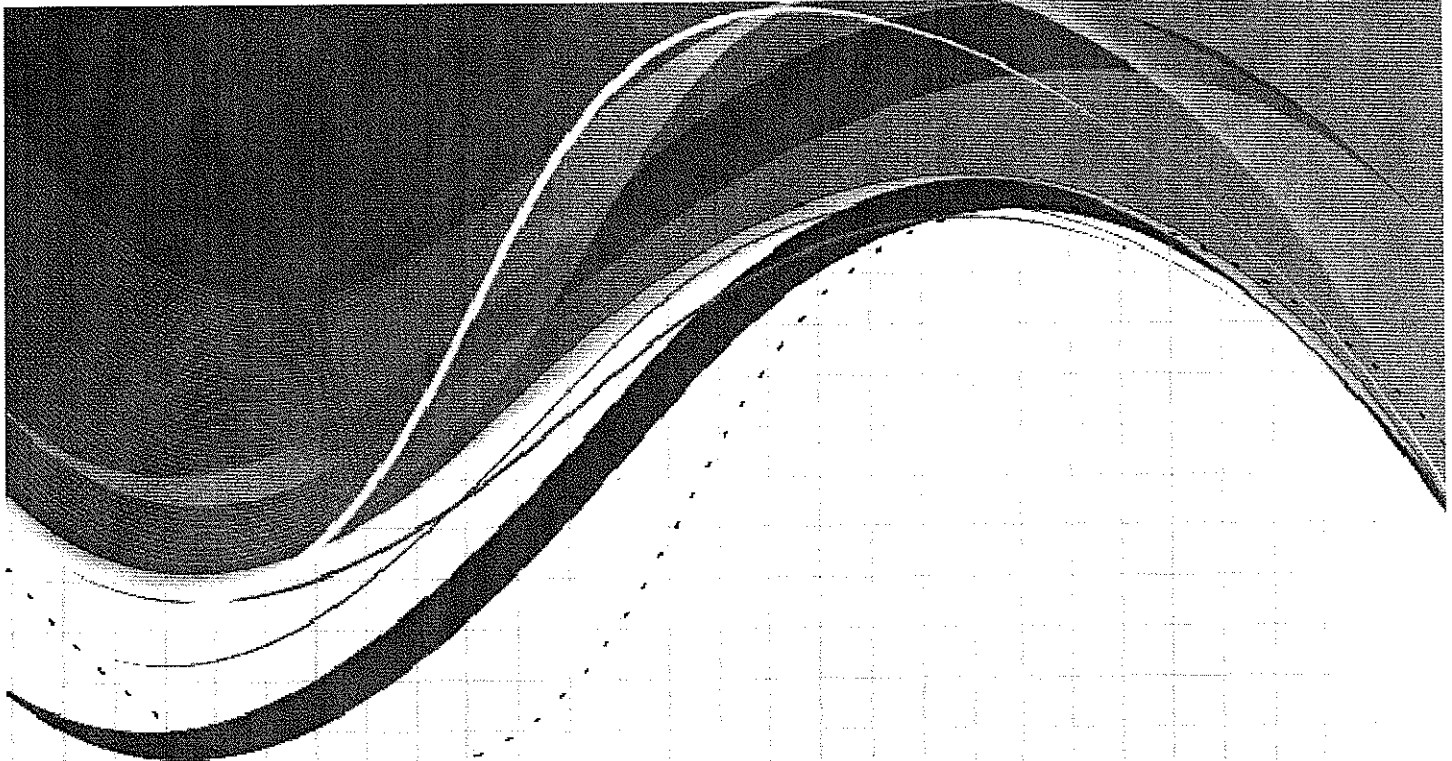
1. Staff Analyze Data
2. Short-term corrections
3. Long-term changes

## **PUBLIC CONTACT**

Direct mail, newspaper article, online news source posting, social media campaign (facebook and twitter), constantcontact electronic mailing, fliers posted in public places and webpage.

## **ATTACHMENT**

Survey Powerpoint



# **LOS ALTOS RECREATION SURVEY**

## **SPRING 2012**

Park and Recreation Commission

March 13, 2013

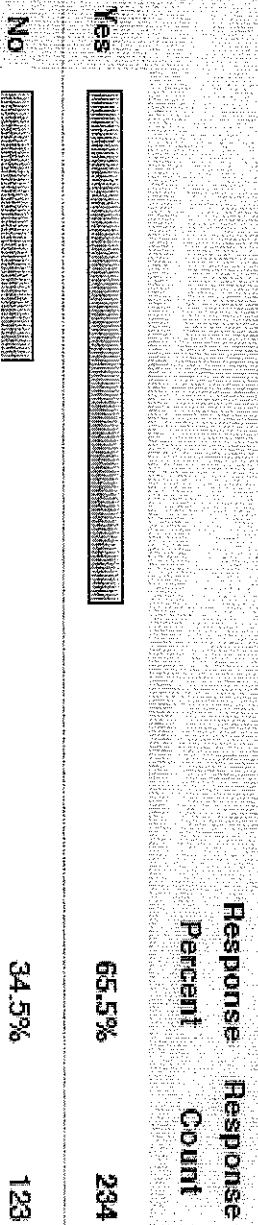


# Summary

- Survey run for 10 weeks (Nov. 15 – Feb. 2)
- 361 responses
- 110 households not participating in recreation programs
- Majority of people learn about programs from recreation guide, website, or friends
- Good responses on likes, dislikes, and competition
- 80% survey respondents were women
- Survey responses split equally between North, Central, and South Los Altos, along with a few responses from neighboring cities

# Q1: Participation in Programs

1. Have you or someone in your household participated in a program offered by the Los Altos Recreation Department in the last 12 months?



answered question 357

skipped question 4



# Q2: Why Did You Not Participate?

## 2. Why not? (check all that apply)

		Response Percent	Response Count
Didn't know about programs		20.9%	23
Use other providers for programs		30.9%	34
No interest in programs offered		27.3%	30
No time to take programs		34.5%	38
Program cost		11.8%	13
Program schedule		16.4%	18
Program location		4.5%	5
Other (please specify)			
			11
answered question			
			110
skipped question			
			251

# Q3: How Did You Learn About Pgms?

3. How did you learn about the program(s)? (check all that apply)

	Response Percent	Response Count
Los Altos Recreation Department Recreation Guide (printed brochure)	77.9%	159
Los Altos Recreation website (www.losaltosrecreation.org)	34.3%	70
Online search	4.9%	10
Friends	26.0%	53
Other (please specify)		29

answered question 204

skipped question 157

# Q4: What Programs Did You Take?

4. Please list the specific program(s) taken

	Response Percent	Response Count
Program 1	100.0%	202
Program 2	41.6%	84
Program 3	11.9%	24
Program 4	3.5%	7
answered question		202
skipped question		159



# Q4: Summary of Programs Taken

- See Appendix 1

# Q5: What Did You Like About Pgms?

5. What did you like about the program(s)?

Response  
Count

162

answered question 162

skipped question 199

## Q5: What Did You Like About Pgms?

Category	Count
Instructor	51
Everything	42
Convenience	25
Location	24
Comraderie	8
Class	6
Cost	3

# Q6: What Did You Dislike?

6. What did you dislike about the program(s)?

Response  
Count

119

answered question

119

skipped question

242

# Q6: What Did You Dislike?

Category	Count
Class Issue	42
Nothing (classes were fine)	27
Facilities	15
Time Offered	13
Cost	9
Location	6
Instructors	5
Registration	2



# Question 7

7. How can we improve the program(s)?

Response  
Count

108

answered question

108

skipped question

253

# Q7: How Can We Improve Programs?

Category	Count
Time Offered	19
Nothing	17
Add more options	14
Facilities	12
Instructor Issue	10
Costs	7
Advertising	5
Class Size	5
Location	5
Misc.	5
Age/Content Issue	2
Organization Issue	2
Registration	2
Make Soccer League	1
More Senior Programs	1