



City of Los Altos **COMMUNITY CENTER MASTER PLAN SURVEY**



The City of Los Altos is conducting a widespread Community Survey for the purposes of gathering input for the future Community Center Master Plan.

▪ **Who is Eligible to Take the Survey?**

The survey is open to the following, regardless of age:

- All residents of the City of Los Altos or Los Altos Hills
- Any member of the Los Altos business community
- Anyone that uses Los Altos City services

▪ **How to Take the Survey:**

1. The survey is available online at the following address:

<http://www.losaltoscommunitycenter.org/> also available on the City's website

2. A printed version of the survey is available at the following locations:

- City Hall, Front Desk – One North San Antonio Road
- Recreation Department, Main Office – 97 Hillview Avenue
- The Los Altos Public Library, Main Desk – 13 South San Antonio Road

Completed paper surveys can be also returned to any of these locations.

It does not need to be the same location where you obtained the survey.

▪ **How Long Will the Survey be Available?**

The survey will be available through **Sunday, March 23, 2008**.

▪ **Questions?**

Questions regarding the survey can be directed to:

Rebecca Zito, Rebecca.Zito@ci.los-altos.ca.us

!! REMEMBER !!

**COMPLETE AND TURN IN YOUR SURVEY BY
SUNDAY, MARCH 23 !**

Los Altos Community Center Master Plan Survey

As part of a master planning process for a new Community Center that best serves the current and future needs of the entire community, the City of Los Altos is asking for input from residents, the business community, and our customers.

Your participation is very important. Please take a moment to complete this questionnaire.

The Current Community Center

1. Please select any of the following services currently located in the Community Center that you have used in the last 12 months?

	*
Library	jn
Park and Recreation	jn
History Museum/History House	jn
Bus Barn Stage Co.	jn
City Services (Community Development, Public Works Dept., etc.)	jn
Youth Programs	jn
Senior Center	jn
Hillview Center	jn

2. Did you select any of the above services?

Yes

No

If you answered NO above, please skip to question 9.

3. Please note how often you use this service (i.e. monthly, annually, etc.) Feel free to leave those services you never use blank.

	Daily	Weekly	Monthly	Bi- annually	Annually
Library	€	€	€	€	€
Park and Recreation	€	€	€	€	€
History Museum/History House	€	€	€	€	€
Bus Barn Stage Co.	€	€	€	€	€
City Services (Community Development, Public Works Dept., etc.)	€	€	€	€	€
Youth Programs	€	€	€	€	€
Senior Center	€	€	€	€	€
Hillview Center	€	€	€	€	€

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4. Please rate your general satisfaction with the level of services you have experienced in the facilities you use. If you do NOT use a particular facility, mark DON'T KNOW:

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
Library	jn	jn	jn	jn	jn
Park and Recreation	jn	jn	jn	jn	jn
History Museum/History House	jn	jn	jn	jn	jn
Bus Barn Stage Co.	jn	jn	jn	jn	jn
City Services (Community Development, Public Works Dept., etc.)	jn	jn	jn	jn	jn
Youth Programs	jn	jn	jn	jn	jn
Senior Center	jn	jn	jn	jn	jn
Hillview Center	jn	jn	jn	jn	jn

5. Please feel free to use this area to further explain or provide more detailed information about the things YOU LIKE or DISLIKE the MOST about these services:

6. Considering all of the Community Center services listed above which one would you MOST like to see improved?

- Library
- Park and Recreation
- History Museum/History House
- Bus Barn Stage Co.
- City Services (Community Development, Public Works Dept., etc.)
- Youth Programs
- Senior Center
- Hillview Center

7. What is your primary mode of transportation to get to the Community Center?

- Public Transportation
- Car
- Bike
- Walking
- Other

Other (please specify)

8. What is the most convenient time for you to visit the Community Center?

- Weekday Mornings
- Weekday Afternoons
- Weekdays Evenings
- Weekends

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9. If you do NOT use a particular facility from the list below please indicate the reason WHY. Be as specific as possible:

	Didn't Know About It	Inconvenient Hours	Don't Need or Not interested in That Service	Not Satisfied With the Level of Service Provided	Other
Library	jn	jn	jn	jn	jn
Park and Recreation	jn	jn	jn	jn	jn
History Museum/History House	jn	jn	jn	jn	jn
Bus Barn Stage Co.	jn	jn	jn	jn	jn
City Services (Community Development, Public Works Dept., etc.)	jn	jn	jn	jn	jn
Youth Programs	jn	jn	jn	jn	jn
Senior Center	jn	jn	jn	jn	jn
Hillview Center	jn	jn	jn	jn	jn

10. If you answered OTHER immediately above, please use this area to further explain or provide more detailed information about the reason(s) you are not using particular service in the current Community Center:

11. Do you feel the Community Center is currently having a positive impact on:

	Yes	No
Community Spirit	€	€
Local Economy/Businesses	€	€
Community Leadership	€	€
Community Involvement	€	€
Small Town Atmosphere	€	€
Historical Tradition	€	€
Education	€	€

12. Please feel free to use this area to further explain or provide more detailed information about the reason(s) the current Community Center is NOT having a positive impact in a particular area:

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13. Please write down the first word or phrase that comes to mind when you think of your Community Center:

The Future Community Center

The following questions help us better determine your projected needs for a future Community Center.

14. Please rank what you believe are your top 3 HIGHEST priority services for the City of Los Altos and the community?

	1st Highest Priority	2nd Highest Priority	3rd Highest Priority
Library	10	10	10
Park and Recreation	10	10	10
History Museum/History House	10	10	10
Bus Barn Stage Co.	10	10	10
City Services (Community Development, Public Works Dept., etc.)	10	10	10
Youth Programs	10	10	10
Senior Center	10	10	10
Hillview Center	10	10	10
Community Pool	10	10	10

15. Please rate how important it is to you that our future Community Center:

	Not important	Important	Very important	Don't know
Provides Parks and Open Space	10	10	10	10
Supports the Arts	10	10	10	10
Provides Recreation Opportunities	10	10	10	10
Provides Safe Buildings and Infrastructure	10	10	10	10
Promotes a Sense of Community	10	10	10	10
Supports Youth and Development	10	10	10	10
Encourages a Vital Downtown	10	10	10	10
Protects the Environment	10	10	10	10
Reflects our Community's Values	10	10	10	10

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16. Please write down any other suggestions or concerns you may have about the future Community Center:

17. To what degree would you consider supporting a bond measure to finance any needed improvements to the Community Center?

- Would Definitely Consider
- May Consider
- Neutral
- May Not Consider
- Would Definitely Not Consider
- Don't Know

Please give us a little personal information. This information will be kept strictly confidential and will not be used except as part of this survey.

18. Are you a resident of:

- Los Altos
- Los Altos Hills
- Unincorporated Areas in the vicinity of Los Altos
- Other

Please specify if other:

19. How Many Years have you lived there?

20. Do you or a member of your household work in:

- Los Altos
- Los Altos Hills
- Unincorporated Areas in the vicinity of Los Altos
- Other

Please specify if other:

21. How Many Years have you worked there?

22. What is your age?

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23. Are you:

Male

Female

24. Do you visit the Town of Los Altos Website?

Seldom

Frequently

Never

25. Do you have children that attend school (K-12) in Los Altos or surrounding community?

Yes

No

If Yes, please indicate their ages:

You have completed the questionnaire. Thank you for your input!