

October 2020
Library Stakeholder Report
Jennifer Weeks, County Librarian

Lobby and Computer Pilot Programs Underway

Our patrons have missed coming to the library and while Santa Clara County carefully advances in accordance with the state's [Blueprint for a Safer Economy](#), SCCLD is adding new public services safely, and sustainably. As of September 21, we began piloting a lobby service model at the Gilroy, Milpitas and Morgan Hill Libraries during curbside hours where a limited number of patrons can enter into the lobby of the library to pick up their holds, browse a small collection of grab and go book and DVD titles, and use the self-check machine for contactless service.



Computers and printing are also available as of September 21, where we are offering a limited model at the Gilroy and Saratoga Libraries with two public computers and a printer for patron use during curbside hours. Patrons can register online for a 50 minute computer session to check email, print important paperwork, connect with family and friends and more. This also includes up to 25 pages of free printing to benefit our patrons who do not have access to a computer or printer at home. The computers have full internet access and are loaded with valuable software packages including Microsoft Office, Adobe Creative Suite, plus our full online library.

We are piloting these services to learn best practices before expanding to additional libraries later in October. For more information, visit scclld.org/informed

SCCLD Surpasses 1.3 Million Overdrive Checkouts in 2020

OverDrive

Borrow
eBooks &
audiobooks



While many library systems are struggling to offer any library services during the COVID-19 pandemic, SCCLD set a new record in the number of Overdrive digital checkouts in 2020. From 2018 to 2019, we saw a 67% increase, and this year, we've already broken the 1 Million checkout mark for the very first time with a 146% increase over 2019. At this pace, we may pass the 2 Million mark in online checkouts from Overdrive alone in 2020!

According to Overdrive, there are only 65 public library systems worldwide who have surpassed the 1 million checkout mark in 2020.

September by the Numbers

The Library District continues to serve our patrons in many ways and the numbers show just how much they are enjoying their local library:

- **266,881 physical items checked out and 261,892 items returned:** Items checked out show a 15% increase while items returned increased 26% from August to September.
- **78 Virtual Programs = 2,998 Live Views and over 5,193 Total Views:** SCCLD offers virtual programs for all ages Monday through Saturday, which patrons can enjoy from the safety and convenience of home.
- **130,006 eBooks circulated:** While holds on physical items are limited to 12, our patrons continue to enjoy their eBooks as these can be borrowed and renewed online (if eligible), and automatically returned when the due date arrives.

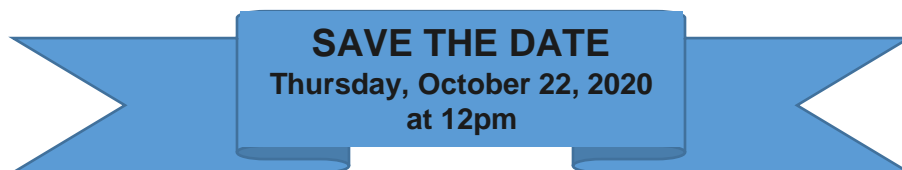
Your Vote Counts

SCCLD helped voters ahead of the November 3 Presidential Election by providing voter registration forms during curbside service hours the week of National Voter Registration Day. In addition, residents can find resources and information about voting and elections in California and the United States on our website at scclld.org/voting. Here you can find out if you are registered to vote, how to vote online, and more.



SCCLD is also offering ballot drop off boxes outside of the Campbell, Gilroy, Los Altos, Milpitas, Morgan Hill, Saratoga, and Woodland Libraries. There is also a ballot drop off box in the Cupertino Civic Plaza across from the Cupertino Library entrance. Click [here](#) to find your nearest ballot drop off location.

The Santa Clara County Registrar of Voters has information about voting centers, tracking your ballot, and ballot drop off locations. The ROV is still looking for Election Officers to help at Vote Centers leading up to Election Day. Paid stipends are offered. Learn more on their [website](#).



The next Library JPA Board Meeting will be held on October 22, 2020 at 12pm. The meeting will be held online. For more information, visit scclld.org/jpa