

# SCCLD County Librarian Report

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OCTOBER 2020

# Piloting Lobby Services and Computer Access

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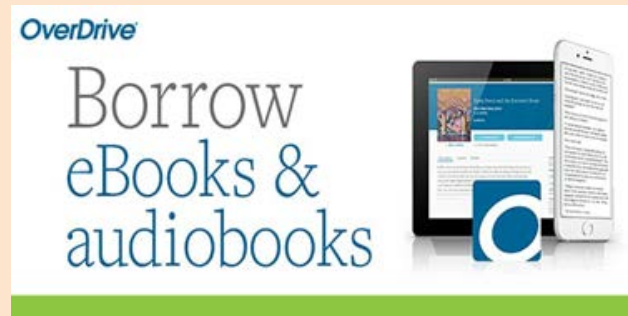
## New public services added September 21

- Lobby Services at specific locations:
  - Gilroy
  - Milpitas
  - Morgan Hill
- Computers and Printing Access
  - Gilroy
  - Saratoga



## Setting a new record in the number of Overdrive digital checkouts

- From 2018 – 2019 there was a 67% increase
- From 2019 to September 2020 1 million digital checkouts surpassed for the first time
- At this pace SCCLD may pass the 2 million check by the end of 2020
- We are one of 65 public library systems worldwide that have surpassed the 1 million checkout mark in 2020



SCCLD Surpasses 1.3 Million Overdrive Checkouts in 2020



**266,881 physical items checked out and  
261,892 items returned**



**78 virtual programs; 2,998 live views & over  
5,193 total views**



**130,006 eBooks circulated**

## September by the Numbers



## Your Vote Counts

SCCLD is offering ballot drop off boxes outside of the Campbell, Gilroy, Los Altos, Milpitas, Morgan Hill, Saratoga, and Woodland Libraries. There will be a ballot drop off box in the Cupertino Civic Plaza across from the Cupertino Library.

# Library Services During COVID-19

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## Mar/Apr

- Virtual programs
- Expanded online resources
- Phone/chat/email  
7days/week
- Expanded eCard eligibility
- Website redesign

## May/June

- Curbside services Mon-Sat
- Limited Bookmobile services
- Summer Reading Program
- Lunch at the Library

# Library Services During COVID-19

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## July/August

- Expanded Wi-Fi access
- Career Online High School
- Drop-in Walkup service
- Expanded service hours

## Sept/Oct

- Lobby Services
- Computer Access