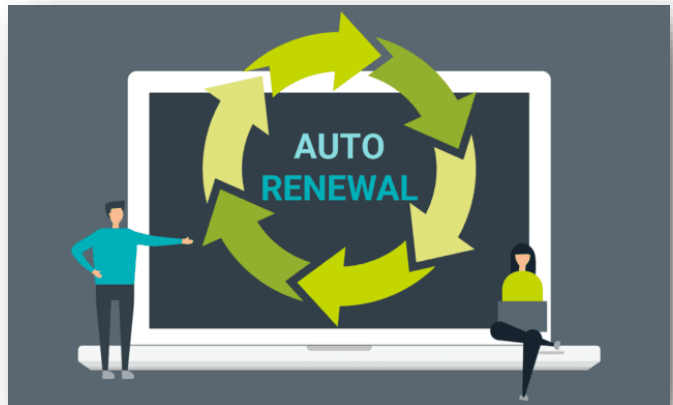


December 2020
Library Stakeholder Report
Jennifer Weeks, County Librarian

Introducing Auto-Renewal

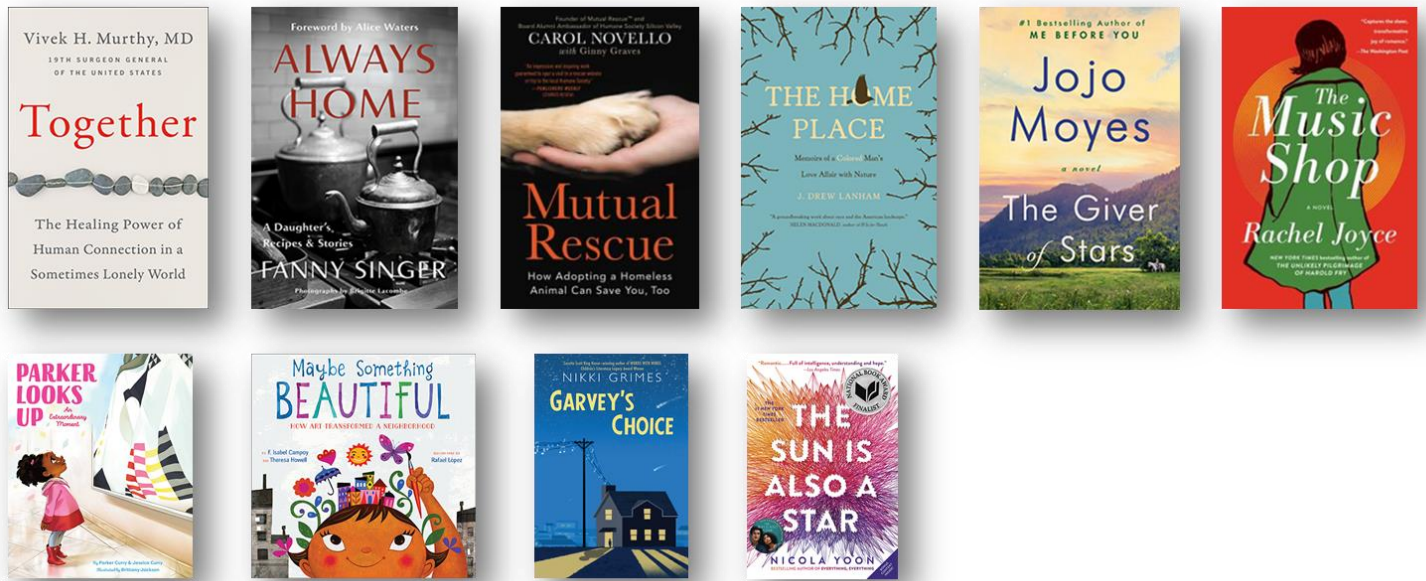
SCCLD is continuously researching ways to make library services even more convenient for our patrons. A new feature coming Dec. 1 is material auto-renewal. If you have a physical item checked out that is eligible for renewal, your item(s) will automatically renew and a notification with the new due date will be sent. In addition, SCCLD has increased the number of possible renewal times to five. Please note that some items are not eligible for renewal including Interlibrary Loan materials, items with more holds than available copies, or items that have been borrowed the maximum amount of times (five). Check the [website](#) for the complete list.



Silicon Valley Reads 2021

Covid-19 upended the world at the beginning of 2020, and a new normal is ever evolving. As we adjust to the changes, we are valuing, more than ever, our relationships. Our connections with each other and with things that provide comfort give us a sense of security in a world that sometimes feels out of control.

Silicon Valley Reads 2021 features a selection of books centered on this theme of “Connecting” – the universal human ability to build resilience by looking for people, places and things that provide comfort and joy during tough times. Each book approaches the concept of connecting from a different vantage point such as nature, music, food, animals, books and relationships. We hope that through these books, everyone can find a connection and enhance their sense of well-being.



There are virtual events for all ages planned centered around the theme of Connecting.

The **virtual kickoff event is scheduled for Thursday, January 28**. Details will be forthcoming. Visit www.siliconvalleyreads.org for more information.

SCCLD Priorities

SCCLD continues to stay focused on providing critical and relevant library services in this ever-changing environment. As we close out the calendar year, here is a snapshot of the priorities guiding our work.

CURRENT PRIORITIES

- ✓ Staff Wellness & Safety
- ✓ Disaster Service Worker
- ✓ Contact Tracer

STAFF DEVELOPMENT & SUPPORT



- ✓ Public Information
- ✓ Expanded Online Resources
- ✓ Expanded Digital Library

WEBSITE UPDATES & ONLINE LIBRARY



- Convenient automatic material renewals*
- Contactless online card renewals*
- New Library App for Patrons*
- ✓ Phone, email & chat services

REMOTE ACCOUNT & REFERENCE SERVICES



- ✓ Curbside Services
- ✓ Hold Services
- ✓ Lobby Services under county social distancing protocol

COLLECTION ACCESS



- ✓ Early learning & literacy
 - *Virtual storytime project*
- ✓ Reading
 - *Silicon Valley Reads*
 - *Distinguished Author Series*
- ✓ Civic engagement
 - Voting
- ✓ Wellness
- ✓ Adult literacy: ELL, Conversation Club

VIRTUAL DISTRICT WIDE PROGRAMS



- ✓ Expanded parking lot WiFi
- Connectivity for students - MHUSD*
- Digital Literacy - *Milpitas*
- ✓ Library computer access

COMPUTER AND WIFI



EMERGING PRIORITIES

- ✓ Career Online High School
- ✓ First 5 Family Resource Center
- ✓ Student meal program
- ✓ *Virtual homework help*
- ✓ Workplace development
- ✓ *Student support: eAccounts & Portal*

SUPPORT STUDENTS



- ✓ Bookmobile & delivery models - *BookDash*
- Digital library access in the community
- ✓ Public Safety Power Shutoff, Heating/Cooling Center, Clean Air Center

SYSTEM ACQUISITIONS & DEVELOPMENT



- Efficiency in acquisitions*
- ✓ Expanded access to materials: Book bundles, Grab & Go
- Planning for building access

MATERIAL & BUILDING ACCESS



- Eliminate the barrier of fines for all ages - January 2021*

FINE FREE



Purple – in progress

- In planning
- ✓ Implemented

Save the Date:

- ❖ Library [Joint Powers Authority Board meeting](#): Thursday, January 28, 2021 at 12pm
- ❖ Silicon Valley Reads Kickoff Event: Thursday, January 28, 2021 at TBD
- ❖ 18th Annual Friends, Foundations, Endowment & Commissioners Forum: Saturday, February 6, 2021 at 9am (Virtual) – By invitation only

Adapt & Adopt: Strategies for Success

Special Guest Presenter: Carol Novello – Founder of Mutual Rescue: Board Alumni Ambassador and former President of Humane Society Silicon Valley