



December 2020

Los Altos and Woodland Library

Los Altos Library Stats

	Patrons Served	Checked Out	Return
November	5,376	23,845	26,242
October	6,397	27,001	25,983
	-15.9%	-11.7%	+1.0%

Programs in November



LOS ALTOS AND WOODLAND STAFF
WERE INVOLVED IN 18 PROGRAMS



543 LIVE ATTENDEES

What's New

- Auto Renewals of items starting Dec 1
- Elimination of fines starting in January
- Some staff have been reactivated for Disaster Service work

New Health Order

- Reduced our capacity to 3 people in the lobby area
- Reverted to curbside services for no appointments
- Temporarily suspended computer access
- Current order through Dec 21



Some Positive Feedback by Email

"First of all... THANK YOU for all the increased online content and services these last several months. After "seeing grandchildren" and "visiting friends," "the library" has been #3 on my Most-Missed during a Pandemic List. Yes, you beat out the hairdresser!"

"Last week I requested for "10 staff picked picture books" with Los Altos library curbside pickup. Thanks so much! My son really enjoyed them. He read most of them multiple times."

"I just wanted to drop a note to express my appreciation of your efforts to keep the library running in these difficult times. Keep up the good work."