



Los Altos and Woodland Libraries

Library Commission Report – May 2020

Rose Baiza, Community Librarian



Reference and Account Services

[Available 7 Days a Week from 10 am to 6 pm by phone or chat](#)

Need help from a librarian? Call a reference librarian at 408-540-3947. Chat with a librarian at <https://scclld.org/ask-a-librarian/>

Need help with your library card account? Call a circulation staff member at 408-540-3945. Chat with a circulation staff member at <https://scclld.org/account-questions/>



Online Library 24/7

Check out our online library, available 24/7 at <https://scclld.org/online-library/>!

Includes eBooks, audiobooks, magazines, newspapers, music, TV, videos, learning and test prep, and research. All resources are free and available to anyone who has a Santa Clara County Library card.



Senior Support

Los Altos and Woodland clerical staff will be contacting all Los Altos and Woodland patrons who have senior library cards and have items currently checked out. Staff will check-in with patrons and be available to answer any questions they may have. Staff will also provide information on resources such as the Senior Connection provided by the City of Los Altos.



Virtual Film Club for Adults

Love movies? Join the Virtual Film Club at <https://scclld.org/blogs/post/virtual-film-club-for-adults/>

Includes a variety of film genres for every interest or curiosity!



Live storytimes are available through Facebook Monday through Saturday for children and families at <https://scclld.org/storytime-online/>.

Virtual Storytimes



Find Los Altos Library on Facebook, Instagram, and Twitter! Staff provide daily posts and updates on all social media platforms. All live programming is available on Facebook.

April Highlights

- ★ Los Altos and Woodland Librarians provided live programming on Facebook including science experiments and storytimes which were highly successful. Storytime views on Facebook average 166 views. Storytimes are offered twice a day, 6 days a week.
- ★ Mandarin bilingual storytime by Librarian Jean had over 7,000 views!
- ★ Zoom book clubs for the Now Read This book club and the children's book clubs were well received and continue to grow.
- ★ STEAM and Live Science Experiment programs offered on Facebook. The STEAM skulls program had 96 participants and a 4 part seed science experience had 790 views.
- ★ Librarians are supporting students and teachers who are distance learning with our student portal. Across SCCLD, student portal access has increased from 3,000 views to over 11,500 views. At the local level, we are connected with the educators and leaders in our community with direct communication and contacts.
- ★ eBook and audiobook budgets have increased to support the increasing demand from our patrons. Across SCCLD, circulation has increased from 60,000 to 150,000.
- ★ Social media reach is increasing as we connect with more patrons in our community. Instagram daily reach is now up to 603. Facebook continues to be our main platform for live programming.

We look forward to continuing to provide virtual programs and services to our communities!