

## Jaime Rodriguez

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**From:** Chris Jordan  
**Sent:** Thursday, April 18, 2019 1:43 PM  
**To:** Jaime Rodriguez  
**Cc:** Aida Fairman  
**Subject:** FW: CUESTA CSC 3.27.19 FOLLOW UP

Jaime –

The email exchange below should be included in the Complete Streets agenda packet for its discussion of the Cuesta/Arboleda plans.

Thank you.

Chris

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**From:** Ann Marie LaRocco Joel [REDACTED]  
**Sent:** Friday, April 12, 2019 5:50 PM  
**To:** Chris Jordan <cjordan@losaltosca.gov>  
**Subject:** RE: CUESTA CSC 3.27.19 FOLLOW UP

Chris,

I have responded in kind to your actions and lack thereof. I have acted civilly and with futility for five years and wasted thousands of hours of my personal time away from my family in order to rightfully restore a baseline of safety and quality of life on Cuesta Drive.

14,000 vehicles a day. 1,000 trucks a day. Speeds in excess of 40 MPH. On what was built as a dead end street. On a street that is 20% more narrow than Los Altos Ave, than Arboleda, than Almond, even more narrow than University.

Your delay tactics and discriminatory neglect regarding our issues on Cuesta Drive along with Jeannie Bruin's drama; have been systematic and I, along with all of the residents of Cuesta and others, are well aware of them.

You use employees and contractors as your shield instead of providing cover for them as a leader should. Jaime is acting upon your leadership directive and my comments are directly meant for you. His expertise and contributions have otherwise demonstrated his professionalism.

To allow trucking on our street is a direct example of your agenda for Cuesta Drive and is against any rightful objective to reinstate a baseline of safety on our street, an alleged Safe Route To School and a Bike Route. A baseline upon which ALL residents are entitled as part and parcel to YOUR Duty.

Your inability to retain talent is your doing as a failed leader and any aware resident, is acting as such. It is now costing the residents of this city a premium and precious time to backfill these positions with consultants who have little to no context or experience with our streets.

Our safety, on a daily basis, is at stake and you have clearly no regard for any of the 60 families who live here. I have contacted an attorney who will be representing my family's interests from this point forward.

Regards,

**Ann Marie LaRocco Joel**

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**From:** Chris Jordan <[cjordan@losaltosca.gov](mailto:cjordan@losaltosca.gov)>  
**Sent:** Friday, April 12, 2019 4:30 PM  
**To:** Ann Marie LaRocco Joel [REDACTED]  
**Subject:** RE: CUESTA CSC 3.27.19 FOLLOW UP

I am in receipt of the email below that you sent to Jaime Rodriguez, a consultant working for the City of Los Altos.

Many of your comments are extremely hostile and not appropriate for a civil discussion. I am requesting that you do not interact with staff in the future if you are going to act in this manner. If you are unable to reduce your hostility to City staff and those who work with us, I will have no choice but to take steps to limit your future access to City staff.

Chris Jordan

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**From:** Ann Marie LaRocco Joel [REDACTED]  
**Sent:** Thursday, April 04, 2019 1:52 PM  
**To:** Jaime Rodriguez <[jrodriguez@losaltosca.gov](mailto:jrodriguez@losaltosca.gov)>  
**Cc:** Lynette Lee Eng <[lleeeng@losaltosca.gov](mailto:lleeeng@losaltosca.gov)>; Andy Galea <[AGalea@losaltosca.gov](mailto:AGalea@losaltosca.gov)>; Kurt Ayers [REDACTED] Chris Jordan <[cjordan@losaltosca.gov](mailto:cjordan@losaltosca.gov)>; Aida Fairman <[AFairman@losaltosca.gov](mailto:AFairman@losaltosca.gov)>  
**Subject:** RE: CUESTA CSC 3.27.19 FOLLOW UP

SEE BELOW

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**From:** Jaime Rodriguez <[jrodriguez@losaltosca.gov](mailto:jrodriguez@losaltosca.gov)>  
**Sent:** Thursday, April 4, 2019 1:14 PM  
**To:** Ann Marie LaRocco Joel [REDACTED]  
**Cc:** Lynette Lee Eng <[lleeeng@losaltosca.gov](mailto:lleeeng@losaltosca.gov)>; Andy Galea <[AGalea@losaltosca.gov](mailto:AGalea@losaltosca.gov)>; Kurt Ayers [REDACTED] Chris Jordan <[cjordan@losaltosca.gov](mailto:cjordan@losaltosca.gov)>; Aida Fairman <[AFairman@losaltosca.gov](mailto:AFairman@losaltosca.gov)>  
**Subject:** RE: CUESTA CSC 3.27.19 FOLLOW UP

Hello Ann.

Thank you for your email. The video links are very helpful, thanks also for sharing those.

Regarding trucks on Cuesta Drive, it is not a formal truck route within the City, but trucks are permitted to proceed "by the shortest route" to the nearest established truck route. A truck entering from Mountain View for example, would be permitted to continue on Cuesta Drive to reach San Antonio Road (an approved truck route), or any delivery destinations in Downtown, since it is the "shortest route" upon entering Los Altos from Mountain View. The videos are helpful in demonstrating the frustration residents may be experiencing as a result of that.

**THIS IS INCORRECT. OUR STREET IS EXPRESSLY NOT A TRUCK ROUTE AND IS SIGNED AS SUCH AT EACH END STATING "NO COMMERCIAL VEHICLES OVER 3 TONS" THE CUP CAN NOT OVER RULE STREET DESIGNATIONS. WE ARE NOT FRUSTRATED. WE ARE INFURIATED. TRUCKS USING CUESTA ARE IN VIOLATION. AND THE CUP REQUIRES THAT TRUCKS UTILIZE THE SHORTEST LEGAL ROUTE AND THAT WOULD BE TO TRAVEL DIRECTLY TO FOOTHILL EXPRESSWAY TO REACH THE DOWNTOWN STORE. PERIOD.**

We are looking internally to formalize a network of truck routes that better link to the downtown and other business districts. This is critical to help deter unwanted truck traffic away from streets with residential uses, such as Cuesta Drive.

**THESE ROUTES WERE ALREADY ADDRESSED IN THE EXHIBITS OF THE CUPS. I HAVE SEEN THESE EXHIBITS. SO PLEASE STOP WASTING MY TIME.**

We just started investigating this matter as a result of the Cuesta Drive-Arboleda Drive traffic calming project so let us finalize our research and develop recommendations over the next 2-3 months. Once we have a good set of recommendations, we'll add it as a future topic for public discussion at the Complete Streets Commission before proceeding to the City Council for consideration of ordinance approvals to amend the Municipal Code. It'll be our goal to try and align an assessment of truck routes with the Cuesta Drive-Arboleda Drive project so we can try responding to as many of the issues of concern to the residents on both these streets at the same time.

**HAVE YOU EVEN WALKED DOWN OUR STREET! WHO ARE YOU? ISSUES OF CONCERN? WE ARE NOT TALKING ABOUT "CHARM OF THE TOWN" ROOF LINES AND A BIG SHINY ROOM WHERE PEOPLE CAN DRINK THERE \$5 LATTE. THIS IS OUR DAILY SAFETY AT STAKE.**

**WHOEVER YOU ARE, YOU NEED TO FIND ANOTHER JOB.**

While it may seem like a simple solution to just put up truck restriction signs now, we need a formal route to tell truckers where to drive to if we're telling them they can't drive on a specific street. That's the dilemma of not having a more detailed truck route network.

**FOR THE 1,000,000 TIME. THE STREET IS ALREADY RESTRICTED. STOP WASTING TIME. AND OUR QUALITY OF LIFE. OUR SAFETY. GET THESE TRUCKS OFF OUR STREET.**

**YOU HAVE UNTIL APRIL 8, 2019 AT 5PM TO GET BACK TO ME WITH AN IMMEDIATE SOLUTION.**

I'll hold onto your email and let you know when we're ready to move forward with the Truck Route presentations in the near future. Thank you.

**YOU HOLD ONTO IT. I INTEND TO MAKE YOUR JOB THE SAME LIVING HELL THE CITY HAS MADE OUR QUALITY OF LIFE.**

Jaime O. Rodriguez  
Contractor – Los Altos Transportation Services Division  
O: (650) 947-2626  
[jrodriguez@losaltosca.gov](mailto:jrodriguez@losaltosca.gov)

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**From:** Ann Marie LaRocco Joel [REDACTED]  
**Sent:** Tuesday, April 02, 2019 11:54 AM  
**To:** Jaime Rodriguez <[jrodriguez@losaltosca.gov](mailto:jrodriguez@losaltosca.gov)>  
**Cc:** Lynette Lee Eng <[lleeeng@losaltosca.gov](mailto:lleeeng@losaltosca.gov)>; Andy Galea <[AGalea@losaltosca.gov](mailto:AGalea@losaltosca.gov)>; Kurt Ayers [REDACTED]  
**Subject:** CUESTA CSC 3.27.19 FOLLOW UP

Hello Jaime,

I am writing as a follow up to the CSC Meeting held on March 27, 2019.

#### IS THERE REALLY TRUCKING TRAFFIC ON CUESTA?

In response to a commissioner referring to the trucking issue as “if there is really trucking traffic”; I am providing links to several videos depicting the trucking on our street. These are only the videos I have noted. It is estimated that over 1,000 commercial vehicles (conducting commercial business and that are over 3 tons) travel along Cuesta drive daily and into all hours of the night. Safeway is one of the biggest violators, which is also in violation of their CUP.

While it sounded as though this commissioner was attempting to be thorough with her statement, if the commissioner spent 5 minutes on our street, this issue would be evident to her.

<https://video.nest.com/clip/8905a17937a94a188f5b479c4d2efb8f.mp4>  
<https://video.nest.com/clip/6f84d2fd4ef044ef8a3e5675983b92e7.mp4>  
<https://video.nest.com/clip/1e58641664c24784a4df13a1d9edecd3.mp4>  
<https://video.nest.com/clip/c495e30ec107448caa9885186307582.mp4>  
<https://video.nest.com/clip/62856ba33e6349b6b16d11cfb52ebf99.mp4>  
<https://video.nest.com/clip/505f0e4b4a0546bb952ab5f2f885dd44.mp4>  
<https://video.nest.com/clip/ca754da608e94422b40e98c8c168c856.mp4>  
<https://video.nest.com/clip/6b4165fb6925468ebf9b6898a7693649.mp4>  
<https://video.nest.com/clip/47acb5e12a9b417bb04e509798256e9c.mp4>  
<https://video.nest.com/clip/6a764ae42a06472cb7db6f312d32b88b.mp4>  
<https://video.nest.com/clip/1b1a587a3322404ebbf89943c37848.mp4>

If you think that is a lot of video to watch, consider the time it took to capture them all...or worse, to wonder if some of them will actually stop in time for the stop sign.

I personally witnessed an organic bread truck speed down Cuesta at over 45 MPH and park in the Safeway parking lot downtown to deliver Organic Bread. This truck had no license plate. I reported this to Chief Galea.

#### THE OBJECTIVE FOR CUESTA

The following negligent statements were made by two commissioners. One declared; “the only reason we are here tonight is to ensure we can ticket {FOR SPEED} on Cuesta. The same commissioner and another stated that if these calming measures don’t reduce the 85 percentile speed that the speed limit would be increased.

Perhaps the commissioners (especially those who wish to bike on Cuesta) should read the following study:

<https://www.ncbi.nlm.nih.gov/pubmed/22935347>

Also note that on our end of the street, assuming a straight line graphing on the numbers presented, at CURRENT SPEEDS at 36 MPH (and this is just the 85%ile); if a person is struck by a car, s/he has a 37.5% chance of being killed. Some families are trapped in their driveways. Some risk their lives to make a left turn into their driveways or to drive out of their driveways. There is NO responsible solution that involves raising the speed limit. I emphasize this not due to any doubt that the measures proposed will fail to reduce the speeds sufficiently. I emphasize this point as a point of failure on behalf of the city leadership to rightfully and dutifully provide responsible guidance for this issue.

WE are not here to generate revenue for the city. We ARE RESIDENTS. WHO ARE ENTITLED to the SAME sense of safety and well being as ALL OTHER RESIDENTS. And we are being grossly denied these entitlements. To suggest that an increase in the speed limit would create safety on our street is a falsehood and should not be tolerated. 14,000+ cars and trucks speeding at over 40 MPH down a narrow road that should not carry more than 3,000 with NO resident, pedestrian or cyclist safety...And the solution is to raise the speed limit so that the police can use radar to write speeding tickets when they have no ability to write 1,000 truck violations each day? (As a side note, when I have provided video

and reliable information, Chief Galea has responded immediately....However he agrees that he can't post an officer at each end of Cuesta 24X7 to enforce the trucking restrictions on Cuesta.).

The objective is to re-establish fundamental levels of safety for residents who LIVE on this street. The traffic has nearly doubled in 5 years. NO ONE BOUGHT HOMES HERE TO LIVE THIS WAY! ~15 families of the 60 families purchased their homes on a dead end street and as recently as 5 years ago, there was only HALF as much traffic, a FRACTION of trucking traffic and the speeds were much much less....And it was 8 years ago when Cuesta was deemed over capacity (which was based on now 12 year old data).

#### TIMELINE

Lastly, to hear that ALL residents were in support of the plan proposed was an enormous hurdle to cross. This enormous hurdle should not be failed by a lack of forward progress. We need to see the revision for the next council meeting in May such that the approvals can be secured for 2019 construction. This project MUST NOT fall victim to the shiny new community center timeline. This is a safety hazard of the highest severity and it should not be treated as just another traffic project that can wait another 3 years. After all, no one has died yet, right? Well, not on Cuesta....yet.

How many warnings must we see?

3.19.19 Car Flips on San Antonio Road



3.4.15 Car flips on Loucks Ave (these are our friends and former neighbors)



6.22.19 Pedestrian Is Identified Who Was Fatally Struck By Car At Arco:

<https://patch.com/california/losaltos/police-need-help-in-identifying-fatally-injured-pedestrian>

3.11.19 Cyclist hit and killed by car on Grant Rd

<https://www.mercurynews.com/2019/03/11/los-altos-bicyclist-killed-by-collision/>

How many people have to die before we STOP FREEWAY TRAFFIC from using RESIDENTIAL STREETS for shortcuts! These are not "low speed" incidents! The car on Loucks was purported to have been exceeding 50MPH! And it was a true miracle there were no kids walking to the Sweet Shop at that time, or professionals from Box walking around the block, which became known as its own "Conference Room" on their calendaring system. That car belonged on El Camino and was taking Loucks as a short cut to a meeting at Box (as told by residents who live on Loucks).

#### BICYCLISTS

One commissioner stated that bicyclists are using Cuesta as a safer route than Foothill. I find this puzzling since my "semi-pro" bicyclist friends now avoid Cuesta. And these are people who ride up mountain roads alone on tandems. Foothill offers a delineated bike lane whereas on Cuesta, bicyclists share a narrow lane with speeding 18 wheelers.

#### SUMMARY

Chris Jordon has made it clear that Cuesta is not a priority for him. I am making it clear that Chris Jordon and his community center, dog parks, new shiny signs and logos is misguided, at best. Safety for ALL of our residents should be paramount to the conveniences of an elite community, who can wait 3 months for a community center (if necessary), while we implement these safety measures on Cuesta and Arboleda.

We should NOT be left to fear for our safety from speeding traffic while in our homes. We should NOT fear walking down our street with our kids. WE ARE NOT a trucking route. Los Altos should not see this increase in violent crimes, armed robbery, home invasions, burglaries, car theft across our city....It is a slippery slope. And we are ALL on it.

To summarize, I am requesting the following:

1. The basis upon which the two commissioners would call for an increase in the speed limit when police can't enforce the trucking violations now AND since any increase in speeds would exponentially increase the dangers on our street.
2. A timeline with confidence levels for making the final presentation to council in the May Meeting as well as when and how construction scheduling will be secured with a confirmed date for construction.

While this message is highly critical of some of our volunteer commissioners, I do have an appreciation for their time...as such, their time is my time as well.

Kurt, I have copied you since if I have made any errors in the data contained my statements, you would be able to respond with corrections.

**Regards,**

**Ann Marie LaRocco Joel**