



FOR IMMEDIATE RELEASE

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LOS ALTOS IMPLEMENTS ADDITIONAL PREVENTIVE MEASURES AGAINST COVID-19

Los Altos, Calif. – March 11, 2020 – The City of Los Altos is continuing to closely monitor and follow direction from the Santa Clara County Public Health Department. In accordance with the County's latest guidance, and for the safety of the Los Altos community and City staff, the City is currently implementing preventive measures, in addition to the cancellation or postponement of City events.

As this is an evolving situation, we strongly urge the public to practice good hygiene, stay home when feeling unwell, and call your health practitioner if you are experiencing COVID-19 symptoms (fever, fatigue, cough, and aches) before going to the hospital.

We thank the community for their cooperation and understanding during this time. We can slow the spread of respiratory viruses in our community when we work together.

City Facilities Remain Operational

All City facilities currently remain open with additional measures in place to protect the community and City staff. To minimize crowding in City facility lobbies, City staff has implemented adjustments to public counters.

City Hall: As of March 11, 2020, City Hall doors will be locked. We ask residents to call one of the appropriate numbers below to check-in. Once a resident is checked-in with City staff, City staff will meet them at the entrance.

- Business License: (650) 947-2618
- Planning Division: (650) 947-2750
- Building Division: (650) 947-2752
- Engineering Division: (650) 947-2780
- General Los Altos Questions: (650) 947-2700

Additionally, residents can schedule appointments with the Planning Division using Lobby Central from a handheld device or computer. To schedule appointments, use this link: <http://bit.ly/33b0Lg3>

Recreation & Community Services: As of March 10, 2020, the front desk and office area is only available by appointment. To schedule appointments, call (650) 947-2790.

Police: No changes at this time.

List of Canceled or Postponed City Events and Programs

City Council & Commission Meetings: City Council and Commission meetings will continue as planned. We ask the public to observe the County's guidance for social distancing (keeping an arm's length in distance) during these meetings.

The City will review agendas with the appropriate parties, postponing agenda items that are not time-sensitive and make it more difficult to maintain social distancing.

City-Sponsored Events: The City is canceling or postponing all City-sponsored events until further notice. As the current situation evolves, we will update this list accordingly.

- Senior Program – Canceled until further notice as of March 4, 2020
- Tiny Tots Spring Sing (March 13, 2020) – Canceled
- Reach Codes Workshop (March 31, 2020) – Canceled
- Senior Spring Fling (April 3, 2020) – Canceled as of March 4, 2020
- Spring Egg Hunt (April 11, 2020) – Canceled
- Night of Ideas (April 17, 2020) – Canceled
- Volunteer Appreciation Dinner (April 2020) – Canceled

Reservations at City Facilities: The City will not accept reservations for City facilities' rentals through May 31, 2020. We will honor existing reservations, although we strongly encourage those with reservations to cancel their gatherings considering the current situation, and the City will reimburse the reservation fee.

Tiny Tots: Will remain open.

Libraries: Will remain open. The Santa Clara County Library District has canceled all public library events and bookings for community rooms through the end of March. If your booking was canceled, a refund will be issued.

Stay Informed

We advise community members to monitor updates from the County Public Health Department for the latest information on COVID-19 guidance, and everyday actions to slow the spread of respiratory viruses within our community. Below are several outlets the County Public Health Department updates regularly.

- **Public Health Website:** <http://www.sccphd.org/coronavirus>
- **Public Health Facebook:** <https://www.facebook.com/sccpublichealth>
- **Public Health Twitter:** @HealthySCC

We also advise community members to monitor the City's *Coronavirus (COVID-19) Updates* website page, in addition to social media channels (listed below) and the City Manager Weekly Update.

- **City of Los Altos Website:** <https://www.losaltosca.gov/citymanager/page/coronavirus-covid-19-updates>
- **City of Los Altos Facebook:** <https://www.facebook.com/CityOfLosAltos/>
- **City of Los Altos Twitter:** @CityofLosAltos

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