LIBRARY COMMISSION 2015/16 Work Plan

[Current as of March 1, 2016]

Goal	Projects	Work Planned	Target Date & Actions Taken	Owner
Outreach and awareness Increase awareness of the Santa Clara County Library District (SCCLD) vision and services to Los Altos and Los Altos Hills residents and City Councils	Keep the Councils of Los Altos and Los Altos Hills informed about library services, issues, events, and activities	 Have Library Commission representation at each Council meeting once every quarter. Create a series of 2-3 minute library-related presentations. Topics can include: Library overview; technology tools available at the libraries; special collections, Friends of the Library (FOL) contributions (financial and other), Los Altos Library Endowment (LALE), etc. Collaborate with Youth Commission annually. Invite Youth Commission to discuss Library and Technology. All Interested commissioners Senior Commission 	Ongoing Effort Mid 2015 – No formal effort here. Chairs of the various commissions should meet.	Rich Liu and Cindy Hill Cindy will speak to the Council re the Santa Clara County library foundation
	Identify, attend, and present library services information to attendees at special events and with civic and local organizations and groups	1. Identify civic, student, educational, volunteer, etc. groups to meet and reach out to their membership or circle of influence, connecting with residents who do not have library cards or have not used their cards within the last two years – Cindy will contact Judith.	Ongoing Effort • Every Los Altos Public event and Los Altos	Cathie Perga and Judith Gregg

	T	T =	T =	
		2. Rank organizations and make initial contact	Hills	
		with the top 3, scheduling a short	• Reach out to	
		presentation/introduction to the three groups	Homestead	
			High school	
			 Youth 	
			commission	
	Campaign to introduce	Coordinate with Library staff to continue to meet	Ongoing Effort	Kishen
	library resources and	with students and teachers to introduce SCCLD		Bhagavan/Rich Liu
	services to schools in our	resources and services		Commissioners will
	area	Special session with Susan Hildreth		work with
Increase Library				Community
Patronage				Librarian to
J				understand what is
				going on.
	As appropriate assist	All Commissioners that are interested	Ongoing Effort	Cathie Perga and
	library staff with outreach			Judith Gregg
	presentations			
	Stay informed about	Update Santa Clara County Library District		Cindy Hill will
	library issues through	calendar of Commission meetings		update the calendar
	membership in and	2. Majority of Commissioners attend at least one		(completed)
	interaction with relevant	other library commission meeting within our		
	groups and attendance at	District		
	events	3. Attend other Los Altos Commission meetings		All
Work to ensure		when appropriate		
that the Library's		4 Accept reports and updates from FOL,		
policies, facilities		LALE, and North County Library Authority		
and resources		(NCLA).		
meet the needs of		5 Receive reports from the SCCLD County and		
the community		Community Librarians, and City Staff as		
		appropriate.		
	Encourage shared or	All interested Commissioners	Ongoing Effort	Judie Suelzle
	coordinated programs			
	between "cultural			
	organizations" (i.e.			
	History Museum,			
	Theater,)			

Monitor the progress of the Civic Center Master Plan and/or any other planning process that would impact the library	Have Library Commission representation at workshops and focus group meetings regarding the Community Center Master Plan, including both City and non-City sponsored events	 Emphasize the importance of library support groups (i.e. FOL, LALE) in maintaining the quality of the Los Altos libraries Provide insights, comments, and concerns as appropriate 	Ongoing	Cindy Hill
Work toward mitigating the deficiencies in the Los Altos Main Library	Benchmark to other SCCLD libraries to: (1) use as and educational tool; and (2) to determine where the Los Altos libraries stand	All interested Commissioners		
	Deficiencies are outlined in a matrix developed by the Library Commission in March 2014	All members of the Library Commission. Invite Library support organizations and individuals to discuss how to best mitigate these issues	Commission discussed the "Deficiencies Matrix" with LA Council on March 18, 2014	Kishen Bhagavan/ Cindy Hill will review and check to make sure it is reflecting the current state

LIBRARY COMMISSION 2016/17 Work Plan

[Current as of April 1, 2016]

Goal	Projects	Work Planned	Target Date & Actions Taken	Owner
Outreach and awareness Increase awareness of the Santa Clara County Library District (SCCLD) vision and services to Los Altos and Los Altos Hills residents and City Councils	Keep the Councils of Los Altos and Los Altos Hills informed about library services, issues, events, and activities	 Have Library Commission representation at each Council meeting once every quarter. Create a series of 2-3 minute library-related presentations. Topics can include: Library overview; technology tools available at the libraries; special collections, Friends of the Library (FOL) contributions (financial and other), Los Altos Library Endowment (LALE), etc. Collaborate with Youth Commission annually. Invite Youth Commission to discuss Library and Technology. All Interested commissioners Senior Commission 	Ongoing Effort Mid 2015 – No formal effort here. Chairs of the various commissions should meet.	Rich Liu and Cindy Hill Cindy will speak to the Council re the Santa Clara County library foundation
	Identify, attend, and present library services information to attendees at special events and with civic and local organizations and groups	1. Identify civic, student, educational, volunteer, etc. groups to meet and reach out to their membership or circle of influence, connecting with residents who do not have library cards or have not used their cards within the last two years – Cindy will contact Judith.	Ongoing Effort • Every Los Altos Public event and Los Altos	Cathie Perga and Judith Gregg

		2. Rank organizations and make initial contact with the top 3, scheduling a short presentation/introduction to the three groups	Hills Reach out to Homestead High school Youth commission	
Increase Library Patronage	Campaign to introduce library resources and services to schools in our area	Coordinate with Library staff to continue to meet with students and teachers to introduce SCCLD resources and services Special session with Susan Hildreth	Ongoing Effort	Kishen Bhagavan/Rich Liu Commissioners will work with Community Librarian to understand what is going on.
	As appropriate assist library staff with outreach presentations	All Commissioners that are interested	Ongoing Effort	Cathie Perga and Judith Gregg
Work to ensure that the Library's policies, facilities and resources meet the needs of the community	Stay informed about library issues through membership in and interaction with relevant groups and attendance at events	 Update Santa Clara County Library District calendar of Commission meetings Majority of Commissioners attend at least one other library commission meeting within our District Attend other Los Altos Commission meetings when appropriate Accept reports and updates from FOL, LALE, and North County Library Authority (NCLA). Receive reports from the SCCLD County and Community Librarians, and City Staff as 		Cindy Hill will update the calendar (completed) All
	Encourage shared or coordinated programs between "cultural organizations" (i.e. History Museum, Theater,)	appropriate. All interested Commissioners	Ongoing Effort	Judie Suelzle

Monitor the progress of the Civic Center Master Plan and/or any other planning process that would impact the library	Have Library Commission representation at workshops and focus group meetings regarding the Community Center Master Plan, including both City and non-City sponsored events	 Emphasize the importance of library support groups (i.e. FOL, LALE) in maintaining the quality of the Los Altos libraries Provide insights, comments, and concerns as appropriate 	Ongoing	Cindy Hill
Work toward mitigating the deficiencies in the Los Altos Main Library	Benchmark to other SCCLD libraries to: (1) use as and educational tool; and (2) to determine where the Los Altos libraries stand	All interested Commissioners		
	Deficiencies are outlined in a matrix developed by the Library Commission in March 2014	All members of the Library Commission. Invite Library support organizations and individuals to discuss how to best mitigate these issues	Commission discussed the "Deficiencies Matrix" with LA Council on March 18, 2014	Kishen Bhagavan/ Cindy Hill will review and check to make sure it is reflecting the current state

[In preparation for Joint Council Study Session] April 12, 2016

Note: This is a "living document". Your comments and information are needed to make it the best possible.

Number	Opportunity or Improvement	Evidence to Show	Possible Resolutions	Importance
1	Increase space for collections	- Fixed number and location of	- Small expansion using funds	High and immediate if no
	in all formats (books, media,	shelving units	from Whipple Bequest	new building in the next
	electronic)	- Limited possibilities on how to	- Space for "Holds"	2-3 years
	"No Growth Capacity"	use existing units.	- New Space	
		- Most materials are "1-in, 1-out"		
2	Infrastructure of existing	- Cannot expand number or	- Drop-down power and data	High and immediate if no
	building is outmoded	location of computers.	lines	new building in 2-3 years
		- Limited number of power	- Trench concrete slab to	
		outlets for mobile devices.	increase capacity	
		- Libraries only will become	- New building	
		MORE wired.		
3	Cramped Children's Area	- No dedicated children's story	New Space. (Benchmark with	High
		time area	other District Libraries.)	
		- Children's safety and privacy at		
		risk		
3a	New space for Tween &	- New space for tweens: No area		Moderate
	Juvenile collections and study	for tweens to gather and call their		
		own		
		- No expansion room available		
		for juvenile collection		

[In preparation for Joint Council Study Session] April 12, 2016

Number	Opportunity or Improvement	Evidence to Show	Possible Resolutions	Importance
4	No "Study Rooms"	- Only Teen Room can be used	New Space	High and immediate if no
	-Provide small group study	for tutoring/discussions.		new building in 2-3 years
	rooms for all age groups	- Hard to concentrate/study when		
	tutoring, home schooling,	other discussions going on in the		
	study sessions	room		
		- Conversations get "mixed" in		
		the common area		
		- How does Los Altos compare to		
		other SCCLD libraries?		
5	Increase Program Room size	- Program room limited to 100	New Space Data from other	High
		persons (capacity is exceeded for	District Libraries	
		many lectures/gatherings)		
		- No infrastructure to connect to		
		City Council chambers, Youth		
		Center or other venues		
6	No room for anything new, i.e.	- New technologies are in the	New Space	High
	"Maker Space", 3D printing,	future for libraries, providing		
	virtual reality, robots	opportunities for residents to	- Only space possible is (a) a	
		explore, learn, collaborate and	portion of the Teen Area,or (b)	
		create.	a portion of the Program Room	
			- Either of these means less	
			footprint for something else	
7	Additional quiet reading space	- Current reading spaces are near		High
		back entrance to library and in		
		high traffic and noisy areas.		
8	Lack of storage space for staff,	- Cramped storage in Program		Moderate
	equipment, supplies	Room, Janitor closet, and outside		
		closet (space is doing double-duty		
		for multiple functions)		

[In preparation for Joint Council Study Session] April 12, 2016

Number	Opportunity or Improvement	Evidence to Show	Possible Resolutions	Importance
9	Increase lighting in Library	- Low light in area between main	Install skylight (In recent years	High
	lobby	entrance and Program Room	the Friends of the Library have	
		entrance.	offered to fund the	
			installation.)	
10	Lack of storage space and	Current space is often	Provide interior or exterior	High
	drop-off space for donations to	overflowing, with boxes left	space (exterior space could be	
	the Friends of the Library	outside the closet; possible foot	a well-designed storage shed	
		traffic and safety hazard	located in the back of the	
			library near the dumpster)	
			Recently FOL have offered to	
		CV	fund the purchase of the shed.	

[In preparation for Joint Council Study Session] April 12, 2016

Our Message should focus on:

- Critical Needs for Library Function
- Failing Residents Needs and Desires
- Falling Behind Surrounding Communities
- How can the money available be used to resolve some of the above issues?