



Soliciting vs. Handbills (Residential Only)

LAMC 4.24.140 – Distribution of handbills – Excluded

Nothing in this chapter shall prohibit persons from distributing handbills door-to-door within the City without permits.

LAMC 9.08.030 – Sign prohibiting delivery of certain matter lawful

- B. No person shall deliver or attempt to deliver to any property any printed matter, advertising sample or device, where the owner or occupant has posted a sign clearly and obviously visible from an access way used by the handbill distributor which states in letters at least three-fourths of an inch in height on a contrasting background, "No Handbills," "Handbills Prohibited," or "No Handbills Allowed."
- C. Any printed matter, advertising sample, or device that is delivered to private property must be distributed in such a manner that it will not be blown therefrom or carried by the wind.

FAQ's

Q. Do I have to obtain a soliciting permit to leave my company information with a resident?

A. No. You only have to obtain a permit to solicit if you plan to ring the doorbell and make contact with a resident. If you wish to leave printed matter that is considered a handbill and a permit is not necessary since you are not making contact with the resident. Though you must make sure to secure the handbill so it does not become litter and blow away from the wind.

Q. If I obtain a permit to solicit can I knock on every door?

A. No. If the resident has a sign displayed on their property for No Soliciting you may not knock on their door.

Q. If I obtain a permit to solicit what hours are allowable?

A. The allowable hours to solicit are 8:00 a.m. to 5:30 p.m., Monday through Saturday. It is unlawful for any peddler or solicitor, whether permitted or not, to enter upon any residential premises between the hours of 5:30 p.m. and 8:00 a.m.

Visit www.losaltosca.gov for all Los Altos Municipal Code information. Click on the Resources tab then Municipal Code. A separate window will open. Choose Title 4.24 for Peddler and Solicitor and Title 9.08 for Handbill information.